

★★★★★ by Anon on 2020-05-09

Great service. Good care of pets. Adjustments for COVID19 works well.

NPS:

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★★★★★ by Kayleigh Fehsenfeld on 2020-05-09

Olivia answered the phone when I called for a walk-in appointment. She was professional and kind. The assistants who came to pick up my dog were professional, courteous, and thorough with their questions. Dr. Leara called me while he had my dog and answered all of my (many) questions and was very helpful. He made helpful suggestions and understood my concerns. I have always had a good experience with ACOH. Thank you, team

NPS:

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★★★★★ by Sheila TAIRA on 2020-05-08

Friendly staff and very helpful

NPS:

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★★★★★ by Gayle Saito on 2020-05-07

Well serviced . Donr know what happened in exam room but Tiger is different. Not my cat. Her behavior is so changed. I think she have to behave or she goes back there???????

NPS:

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★★★★★ by Shirleyanne Chew on 2020-05-07

Waited in our car for 30 minutes past our appointment time.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2020-05-05

The only reason for 4 stars is that after I was checked out, they told me that they would bring my dog to my car shortly. I waited over 15 minutes and had to call to see if something was wrong. Then they forgot to bring out the dog food I ordered and I had to drive back to pick it up. On the plus side, they came to get my dog at the appointed time and the vet called me to let me know what he diagnosed. He sounded very caring and professional.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Rose Decosta on 2020-05-02

Thank you for taking care of Pumkin my Yorkie - she can be "touchy" about vet visits. She simply loved the staff at Animal Clinic of Honolulu. They cleaned out her wound and gave her antibiotics. Now 24 hr later, she is healing very well. Even her groomer had a hard time with her "fussiness" Mahalo - she was so good with your vet & the staff. Rose

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Ana Lee-Yee on 2020-05-01

Good customer service!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Leon Noe on 2020-05-01

Because of this flu epidemic, we could not go in o an exam room like we normally did, we had to wait to be examined in the parking lot, then wait for a nurse to take the dog in for his physical exam, I asked for an after visit report printout which I got, because of all the animals that showed up to be examined, I felt the report print out I got is exceptionally brief, I can't determine now if the report is complete because I may have forgotten all the activities that were going on during this visit, its all a blur right now.

Since we have been home , he's had a couple of rounds of taking the meds we got as a result of the exam, and he seems fine. .

NPS:

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★★★★★ by Ms. Chuckie on 2020-04-30

Timely, very informative, and friendly

NPS:

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★★★★★ by Anon on 2020-04-30

Riley was so happy to see "Uncle" Daniel. Daniel always does a great pedicure!

NPS:

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★★★★★ by Grant Marcus on 2020-04-29

I am truly grateful to have Dr. Leara and his team looking after my Rottweiler's health. I know she is in excellent hands :~}

NPS:

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★★★★★ by Patricia Saiki on 2020-04-29

Considering the current situation with the virus - meeting with staff at the car with the dog worked out well. Bruiser got his nails clipped successfully in no time. It worked out well.

NPS:

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★★★★★ by Kent Morihara on 2020-04-27

Great service, including how they modified their appointment process in today's COVID-19 environment. Well thought out.

NPS:

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★★★★★ by Debbie Snyder on 2020-04-26

They are the best!

NPS:

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★★★★★ by Richard NAKAHARA on 2020-04-23

very efficient and professional

NPS:

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★★★★★ by Jessica Juarez on 2020-04-23

I recently adopted a puppy from the shelter and took him to Animal Clinic of Honolulu because it was close to my house and had great reviews. We are in stressful times during this pandemic but the staff and vet made me and my pup feel welcome even still! The staff was great about keeping me informed leading up to , through, and after the visit; Dr. Park talked me through all of her recommendations and answered all of my hand-written questions that I sent in with my pup; and he came back to me less stressed than I thought he would knowing he has some separation anxiety. I appreciate how easy this experience was and the care that was put into putting my mind at ease. Mahalo, Animal Clinic of Honolulu; we'll see you again soon!

NPS:

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★★★★★ by Anon on 2020-04-23

Very professional and helpful staff!

NPS:

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★★★★★ by Linda WONG on 2020-04-23

Dr K is always very complete in her explanation, takes questions & answers completely. Is comforting in her responses & always sensitive knowing your anxiety about your furs. Very comfortable knowing she is caring for our two cavalier King Charles Spaniels.

NPS:

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★★★★★ by Raynette Hall on 2020-04-21

Everything was great and I really appreciate the service the staff provides. They are being so safe during this crazy time.

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★★★★★ by Eugene OKA on 2020-04-18

Excellent service and great staff

NPS:

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★★★★★ by Brittany Haynes on 2020-04-11

Came to this vet for a second opinion and received much better care and information. I really appreciate the steps they are taking during Covid while still having the ability to provide great care.

NPS:

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★★★★★ by Peggy Murphy on 2020-04-11

Thank you for working around the social distancing requirements and especially for keeping our animals safe and healthy. You are the BEST!! Peg Murphy

NPS:

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★★★★★ by Anon on 2020-04-08

Service with a smile even with this pandemic

NPS:

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★★★★★ by Anon on 2020-04-07

Always good.

NPS:

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★★★★★ by Angel Hernandez on 2020-04-04

Responded quickly to see my pet at the earliest convenience (same day). Quick diagnosis and provided us with details on medication & procedures to have my pet recover.

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★★★★★ by Anon on 2020-03-26

I am glad you could take care of my need for dog food and supplement.

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★★★★★ by Anon on 2020-03-22

Employees are so friendly and service is great

NPS:

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★★★★★ by Jonathan Mizushima on 2020-03-21

Excellent!

NPS:

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★★★★★ by Anon on 2020-03-20

Very professional especially during this time of covid-19 and social distance. They care for our "pets" who are our family members.

NPS:

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★★★★★ by Diane Ching on 2020-03-19

Very knowledgeable doctors, friendly and polite staff, and very accommodating. My dog loves everyone at ACH and we would recommend ACH too all pet owners. Location is very convenient.

NPS:

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★★★★★ by Julie Percell on 2020-03-19

Thank you for taking Covid 19 precautions.

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★★★★★ by Doug Farrell on 2020-03-15

For our well cat visit the staff did a good job One great thing is the ease of access and dedicated parking

NPS:

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★★★★★ by Eric Wong on 2020-03-10

Virtually no waiting after checking in for appointment. Friendly and yet professional service from Doctor and staff.

NPS:

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★★★★★ by Ronald Tamura on 2020-03-08

The best !

NPS:

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★★★★★ by Wyn Aubrey-Child on 2020-03-07

Caring staff who explained everything that needed to be done to bring my dog back to full health.

NPS:

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★★★★★ by Hisako Kuboi on 2020-03-06

The front desk staff are extraordinarily pleasant and helpful. They provide a welcome atmosphere and expeditiously approach the visit with care.

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★★★★★ by Anon on 2020-02-29

Dr. Leara is the best vet/surgeon ever. He should earn the best vet award! The bomb!!

NPS:

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★★★★★ by Cyndy Saunders on 2020-02-28

Excellent, timely, friendly, professional, expert staff, Dr. and facility. Great, safe parking too.

NPS:

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★★★★★ by Anon on 2020-02-25

Dr. Leara is the best. Really listen to my concerns. And takes my animals over all health into consideration.

NPS:

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★★★★★ by Glenn Vea on 2020-02-23

Always pleasant and accommodating.

NPS:

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★★★★★ by Trudy Couillard on 2020-02-23

Pleasant and clean office wonderful staff and our cat Arkie is looked after so are we!

NPS:

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★★★★★ by Yvonne Raiola on 2020-02-22

Wendy Raiola

NPS:

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★★★★★ by Gwyn Mihara on 2020-02-21

From the front staff to the doctors, always feel welcomed, well informed & that my cat(s) were/are cared for. Originally came to this clinic when it was on Waiialae Avenue with Dr. Kumamoto, then with Dr. Kunimoto & Dr. Leara. I had my 2 cats then & always felt that they truly cared about the patients & their owners, which is why I decided to come back when I adopted my latest cat.

NPS:

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★★★★★ by Lisa Okudara on 2020-02-19

Best Service and a Great option when you are in a bind.

NPS:

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★★★★★ by Parker Cowgill on 2020-02-16

Friendly, knowledgeable staff

NPS:

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★★★★★ by Anon on 2020-02-12

Our vet was away on vacation and we needed attention for our dog. They took us in immediately and were very attentive and caring. We were very impressed with everyone, front staff, assistant and doctor! We have scheduled a follow up visit already.

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★★★★★ by Anon on 2020-02-09

Great

NPS:

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★★★★★ by Karen Pang on 2020-02-08

Our furry family members always receive the best care. We would not trust any where else with our pets.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kevin Teshima on 2020-02-07

Great people and terrific service.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Wayne and Dora Kokami on 2020-02-07

Love to bring Jackie to see Dr. Kristin. She is a caring, knowledgeable and vital partner in caring for my cat. Doctors, techs and staff are helpful and kind at the Animal Clinic of Honolulu.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Wilfred Young on 2020-02-04

the staff are very cordial and helpful. They know my beagle and they treat him like he was a family member.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Keith Shimabukuro on 2020-01-27

Called for my dog's pills refill and was notified that day it was ready for pick up.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jim Mersberg on 2020-01-21

Always enjoyable, staff pleasant and knowledgeable, and caring.

NPS:

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★★★★★ by Kayla Ng on 2020-01-18

The receptionists are amazing ! They are always able to answer any of my questions if not they always get back to me. Some of the doctors and assistants are very helpful, friendly and informative. I bring both of my pups here.

NPS:

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★★★★★ by Anon on 2020-01-17

Went in to purchase c/d cats food. Dry food was to come in later that day, but was able to pick up cans that I needed.

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★★★★★ by Richard NAKAHARA on 2020-01-15

very professional and courteous.

NPS:

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★★★★★ by Shirleyanne Chew on 2020-01-14

Need to wait to drop off or pick up pet from day care. Daniel does a great job on clipping their nails. Staff is very friendly and courteous.

NPS:

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★★★★★ by Bri Foulke on 2020-01-11

The vets and staff are always so amazing! They always take such good care of our dog, listening to our concerns and coming up with the best treatment plan possible. We love Animal Clinic of Honolulu!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Herbert Kitazaki on 2020-01-07

As always, I feel very comfortable and reassured that my pup Kash is in good hands whenever I have need to turn her over to the Clinic. I've tried, and Kash is not by any means the easiest pup to give a bath to. I'm very happy that the Clinic provides this service. Mahalo!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Lianne Higa on 2020-01-03

Poor customer service!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Catherine Schalk on 2019-12-31

Not interested in email text or other notifications and do not appreciate not being able to unsubscribe. Angel is not a patient of HKVC

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mike Davis on 2019-12-25

We had a 10:30 appt for our dog. We were seen at around 11:15 (while others arriving after us were seen within a few minutes of their arrival) and did not finish our appt until around 12:30. Seemed unnecessarily long, but Dr. Stevens provided a good explanation for our dog problems. The cost of an x-ray (\$280) seemed outrageous,

but I guess that the going rate for Honolulu. All in all on a scale of 1 to 10, I would give them 7...certainly not the worst vet office we ever used.

NPS:

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★★★★★ by Pasha Townzen on 2019-12-17

They welcomed us as a new patient, we did not have an appointment and just walked in on Monday morning not knowing an appointment was needed. But they were able to treat Tara. Friendly and welcoming staff !! Thank you !!

NPS:

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★★★★★ by Blane Gushikuma on 2019-12-09

The staff was very friendly and made sure all of my questions were answered.

NPS:

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★★★★★ by Anon on 2019-12-07

Dr. Kunimoto is the most caring and responsive vet I have ever worked with. Everyone at Animal Clinic of Honolulu is professional and willing to help in any situation. I know my dog is in excellent hands with them!

NPS:

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★★★★★ by Jonathan Mizushima on 2019-12-07

Excellent experience! Clean and thorough!

NPS:

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★★★★★ by Anon on 2019-12-06

They treat us like family!

NPS:

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★★★★★ by Parker Cowgill on 2019-12-05

I have been using the Animal Clinic for the past year for my adult cat. I have received the best care that I could expect from any animal hospital. I would recommend it for any pet!

NPS:

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★★★★★ by Anon on 2019-12-03

Fantastic! Always great service when I come.

NPS:

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★★★★★ by Anon on 2019-12-03

Professional, knowledgeable and excellent customer service from all staff and the doctors.

NPS:

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★★★★★ by Anon on 2019-11-28

I have good vets that help with my needs. And you were a big help when I needed to return from California by faxing Ricky's records to VCA Sunset Animal Medical Center in California.

NPS:

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★★★★★ by Eric Wong on 2019-11-26

Very prompt and pleasant appointment. Staff and Doctor were very personable, accurate, professional, and efficient. As always; staff and doctors are very professional. Mahalo, Eric

NPS:

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★★★★★ by Donna Nishimura on 2019-11-24

Friendly staff and caring service

NPS: N/A

★★★★★ by Sharon Cole on 2019-11-24

Staff is knowledgeable, very caring, and friendly. They took the time to answer my questions. Lots of parking, too.

NPS:

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★★★★★ by Jan Suzumoto on 2019-11-21

Awesome doctors and staff!

NPS:

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★★★★★ by Ray Oda on 2019-11-20

Check in and wait time very good; front desk staff and assistants in room very professional and friendly. I wish I had been reminded to bring stool samples for my two cats, but not that big of a deal.

NPS:

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★★★★★ by Anon on 2019-11-14

Friendly staff.

NPS:

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★☆☆☆☆ by Anon on 2019-11-13

I always have a great experience with your staff.....awesome

NPS:

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★★★★★ by Lisa Okudara on 2019-11-13

My Dog Gabby is so Loved there. Looking forward to her next visit.

NPS:

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★★★★★ by Carolyn SUMIDA on 2019-11-06

I just picked up a bag of food for Manapua, but your staff, as always, greeted me as I walked in the door and was very pleasant when I approached the counter to pay for the food.

NPS:

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★★★★★ by Haemin Ichimura on 2019-10-29

Thank you ACOH!!!

NPS:

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★★★★★ by Eric Kaneshige on 2019-10-26

Awesome/friendly/knowledgeable staff!!!!

NPS:

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★★★★★ by Tiffany Gromlich on 2019-10-26

Always so friendly!

NPS:

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★★★★★ by Harlee Shim-Huckso on 2019-10-25

Best veterinarian clinic! They were all very nice and welcoming and answered all of my questions! Definitely would recommend to come here for your fur babies.

NPS:

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★★★★★ by Tomiyo Jokura on 2019-10-18

Everyone was super helpful and sweet!

NPS:

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★★★★★ by Trudy HIYANE on 2019-10-18

Staff and Dr. Park caring and attentive to our and our dog's needs. A little pricey but there Lily had a few issues that needed to be cared for.

NPS:

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★★★★★ by Marshall Dang on 2019-10-17

Great service, start to finish!

NPS:

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★★★★★ by Rory Miller on 2019-10-16

Friendly welcome!

NPS:

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★★★★★ by Zoe & Tammy ANDERSON on 2019-10-15

Love this veterinary clinic !!!

NPS:

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★★★★★ by David Kurihara on 2019-10-12

Always a pleasant experience going to Animal Clinic. Staff very helpful!

NPS:

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★★★★★ by Alison Lazzara on 2019-10-11

Always the best care -- I can't imagine anyone else looking after my furry child.

NPS:

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★★★★★ by Richard NAKAHARA on 2019-10-09

I am very satisfied with the service provided by your staff. Mochiko was excited and full of energy when i picked her up.

NPS:

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★★★★★ by Jillian Cauwels on 2019-10-08

Thank you for seeing Lola on such short notice and for taking good care of her!

NPS:

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★★★★★ by Tracie Kaneko on 2019-10-06

Animal Clinic of Honolulu is always awesome! Friendly, efficient and professional.

NPS:

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★★★★★ by Marc Malate on 2019-10-06

Thank you for always allowing my pup to be himself and for accepting him and his personality. Regarding how likely I am to recommend your clinic, I tell highly recommend EVERYONE to check your establishment out! Even after moving to the other side of the island, I cannot take away this place from my pup, as he whimpers to go in right when I park as this clinic is his second home.

NPS:

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★★★★★ by William Boyer on 2019-10-06

I received great service from staff when I had to board my cat Tommy for a couple of days while getting out apartment fumigated.

NPS:

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★★★★★ by Diane Ching on 2019-09-28

We recently moved and switched our veterinary care for our dog to ACH. We were so impressed with the courtesy and helpfulness of the staff, their timely responses, and excellent communication. I was especially impressed with the kindness, excellent knowledge, and overall holistic approach that Dr. Kunimoto takes with each pet. It is

obvious that she is passionate about her job and truly cares about your pet. My husband and I have come across many clinics that overcharge and perform unnecessary testing -- this is definitely not the case with ACH. The pricing is very reasonable and I would highly recommend ACH to any pet owners!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Katharine Kenny on 2019-09-27

Perfect experience with the vet and vet tech. They make Lily and I feel very comfortable and heard! The only reason i didn't give this visit 5 stars is because I paid for a toothbrush and toothpaste set, but the receptionist forgot to put it in the bag.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2019-09-26

Wonderful service, and warm and caring doctors and staff. My cat went in for surgery and received the utmost care. The staff gave me thorough instructions for her post-surgical care, and I even received a call from the surgeon explaining what he did during surgery. He also called about the lab results a few days later. The doctors and staff were very caring throughout.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Grant Marcus on 2019-09-26

I could not be any happier with having Dr. Matt Leara look after my girl. I have complete and absolute confidence in his care; he is a genuine blessing.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2019-09-20

Dr was great. Very thorough and attentive

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★☆ by Cathrine Ostrem on 2019-09-19

Appreciate the genuine sense of caring for the individual animal.

NPS:

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★★★★★ by Wayland and Lynn Kam on 2019-09-13

While visiting from off island, our dog had an emergency. Although it was close to closing time, we anxiously hoped that the clinic would be able and willing to help. The staff were all very pleasant, compassionate, professional and able! Our dog was readily diagnosed and treated. By the time we left, our little one already showed signs of improvement! We are fortunate that we were able to receive much needed help from Dr. Park and crew. Many thanks!

NPS:

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★★★★★ by Anon on 2019-09-10

Thank you for helping on a busy Saturday with my sick dog.

NPS:

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★★★★★ by Kiah Moross on 2019-09-09

The customer service at Animal Clinic of Honolulu was excellent. From the receptionists, to the vet techs, to Dr. Leara, it was 5 stars all the way. I am so happy to have found a PennHIP and OFA certified vet, and one that was willing to spend time discussing the procedure and actually going over the radiographs. I'm no expert, but I have spent a significant amount of time reviewing proper x-ray positioning, and regardless of outcome as far as hip/elbow scores on my dogs, I was extremely happy with the positioning and quality of the x-rays I paid for. The estimate was straight forward and reasonable, and there were no additional fees, tests, or appointments required to have the procedure done (which is what I experienced with a few other clinics). Animal Clinic of Honolulu is pretty far from my home in Aiea, but I am seriously considering switching to this clinic for all of my veterinary needs.

NPS:

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★★★★★ by Herbert Kitazaki on 2019-09-07

As is usual, my last appointment was no different from my previous ones....absolutely great! The pleasant and reliable personnel you have are outstanding. Mahalo!

NPS:

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★★★★★ by Anon on 2019-09-05

Friendly, knowledgeable and prompt.

NPS:

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★★★★★ by Denisa Nitulescu on 2019-09-05

Great service, friendly and caring staff! Thank you!

NPS:

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★★★★★ by Anon on 2019-09-03

awesome

NPS:

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★★★☆☆ by Anon on 2019-09-01

Long wait times on phone calls. Sometimes they don't return to the phone call. The wait time for service at the desk is extremely long when you have 1 person behind the counter. There were 4 people waiting behind me. I overheard one person saying this

is the last visit. Wait time and cost for things that are not necessary become too costly. Maybe you should look into faster help and not advising test that is most times not necessary.

NPS:

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★★★★★ by Anon on 2019-08-27

Always love the service and attention and time the doctor takes. We have 5 animals and the fees are high so we can't bring them all when needed. If there was some sort of Multi-animal discount or something, it would be better. All my animals are due for a check up and if we bring all five, we are looking at a minimum of \$1500 - two dogs and 3 cats. For one cat, annual exam - ear treatment, no shots because he is indoor, fecal - over \$200. The cost causes us to wait longer than we should for visits.

NPS:

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★★★★★ by Amy Nobriga on 2019-08-26

Staff is very friendly. Waiting room is clean

NPS:

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★★★★★ by Amy Nobriga on 2019-08-20

Dr was caring and kind

NPS:

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★★★★★ by Blane Gushikuma on 2019-08-18

Very friendly staff. Making an appointment was easy.

NPS:

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★★★★★ by Faith Yokoyama on 2019-08-13

Excellent service for our two dogs. Took the worry about kenneling the dogs with Animal Clinic and having Animal Clinic ship our dogs to the mainland. Could not have made the move without your help. Follow up service was excellent and personal. The ability to have our dog walker take our two dogs out each morning and evening without any hassles was great. We need to find a vet that will provide the same exceptional care and service that Animal Clinic has provided us for the past 10+ years.

NPS:

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★★★★★ by Ken Shoji on 2019-08-09

I bought cat foods every month at the clinic. Doctor recommended these foods for my cars. I think cats health are good. I want to keep to feed them to my cats.

NPS:

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★★★★★ by Savannah Worth on 2019-08-09

We just moved to Oahu from the mainland, and my pup needed his booster for leptospirosis. The staff was SO amazing, kind, and knowledgeable! We will definitely be returning here for all of our vet needs.

NPS:

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★★★★★ by Ashley Wagner on 2019-08-02

Super friendly and always provide the best care.

NPS:

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★★★★★ by Anon on 2019-08-01

Been going to Animal Clinic of Honolulu since Dr. Chung days, Dr. Kumamoto and now Drs. Leara/Kunimoto. Great service all the way!

NPS:

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★★★★★ by Anon on 2019-07-31

Our dog had what we believe was a bee sting on his paw and was in pain. We walked into the clinic, and they treated him quickly and efficiently. We were very pleased with the service he received.

NPS:

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★★★★★ by Anon on 2019-07-28

Overall pleasant experience for me and my pet.

NPS:

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★★★★★ by Anon on 2019-07-25

Very attentive service all around: front desk, technicians, and veterinarian

NPS:

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★★★★★ by Signe Godfrey on 2019-07-19

We received straight and honest answers. We were able to make a decision and the examination was very thorough. The staff are great and compassionate.

NPS:

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★★★★★ by Signe Godfrey on 2019-07-17

Loved the way they inspected then summarized what I needed to do as the owner

NPS:

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★★★★★ by Cate Fong on 2019-07-17

Our dog Libby (13 yrs) has been going to Animal Clinic for over 10 yrs. The staff & doctors care excellent! Caring

NPS: N/A

★★★★★ by Zoe & Tammy ANDERSON on 2019-07-16

I love this clinic !!!

NPS:

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★★★★★ by Brent Shigeta on 2019-07-14

Always awesome service from Matt and his staff.

NPS:

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★★★★★ by Anon on 2019-07-13

Very pleased with the service my cat received.

NPS:

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★★★★★ by Vanessa Magallanes on 2019-07-07

They are friendly and care about your dog's individual needs. My dog is a rescue dog and somewhat afraid, but they are patient and kind to him. He isn't so afraid of the vet as much as in the beginning because of the patience and sincere care he is getting.

NPS:

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★★★★★ by Ted Tsakiris on 2019-07-04

Your pick up and drop off is so helpful! The Amount of love and caring for my sweet Lemon was incredible. Thank you for Loving my sweet Lemon Cakes as much as I do! Your love and devotion is so appreciated, Get an Instagram page please!

NPS:

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★★★★★ by Marc Malate on 2019-06-30

Lovely visit every time. Constantly recommend everyone to come here.

NPS:

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★★★★★ by Eugene NOBRIGA on 2019-06-30

Excellent as always.

NPS:

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★★★★★ by Anon on 2019-06-29

Dr. Leara is the best on this island. The staff are very friendly and helpful especially Amelia.

NPS:

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★★★★★ by Jack Harmon on 2019-06-27

Theyt took me on short notice and thoroughly analyzed my dog's problem.

NPS:

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★★★★★ by Wayne Niide on 2019-06-24

Dr. Park took the time to address the issues with Tiger Boy. She asked questions that I deemed were appropriate to assess his overall health. Listened to what I observed about his overall behavior and even recommended and sampled a medication for his symptoms of arthritis.

NPS:

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★★★★★ by Stephen Harris on 2019-06-19

All of the staff were super kind and helpful. Thank you for making us feel welcome and cared for!

NPS:

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★★★★★ by Eric Wong on 2019-06-18

Although I didn't have an appointment, there was a cancellation and was able to have my dog, Emily, seen by the Vet. Although I normally see Dr. Leara or Dr. Kunimoto, they were not available so Dr. Park saw us. She is very friendly, professional, and personable.

NPS:

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★★★★★ by Andrea Young-Santos on 2019-06-16

As always the staff was very kind and attentive to the needs of my cat Kinks and mine also. Thank You

NPS:

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★★★★★ by Anon on 2019-06-13

Excellent

NPS:

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★☆☆☆☆ by Matt and Shayla Barberi on 2019-06-11

I am very unhappy with my experiences at the Animal Clinic and plan to find care for my dogs elsewhere. Although the front office staff is very kind and i appreciate the follow up with appointments i have many concerns with the care that my animals have received so far. First visit with Dr. Leara - I expressed my concern from feedback that I've received and research that I've done regarding flea and tick medication. He condescendingly disregarded my concern and advised me to let the doctors practice medicine and proceeded to spout off complex vet terms that i didn't understand and made a handful of recommendations with words that only another vet would understand completely disregarding my concerns and desires to find alternate solutions to generic flea medicine. I felt rudely dismissed and was not pleased with the lack of discussion on the matter. Second visit with Dr. Park - Brought Franki in for an ear infection, Dr. Park treated the infection without mentioning the price or provide other solutions to help prevent future infection. A \$250 treatment that did not work. Franki's ear infection continued so i brought her in to get it looked at again. I also brought her in to get three hot spots checked out. Dr. Park mentioned the ear infection but didn't seem to check any records to know that this is the second time that we're bringing her in to get treated. I told her that i was concerned about the hot spots and fluid in one of them, she barely checked the spots and disregarded my concerns about the fluid. She advised me to just put a cone on Franki and put baby socks on her back legs. What kind of solution is that?! Putting socks on an active dog in the Hawaii heat would only cause more problems and build up yeast and bacteria in her toes. Dr. Park then just treated the ear infection using the same method as before and just told me to purchase shampoo and prescribed antibiotics. The whole visit felt very rushed and the front desk just told me the price without providing any breakdown of what i was paying for prior. The whole visit was over \$200 and I'm extremely unhappy with the whole experience. It feels very impersonal every time, i always wait at least 20-30 minutes after my appointment time to get seen. If I rush to be at an appointment on time, i hope that the doctor or clinic would honor that appointment time. I plan to write a Yelp review but wanted to share my concerns before I do.

NPS:

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★★★★★ by Julie Percell on 2019-06-11

They take care of my dog like it was there own.

NPS:

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★★★★★ by Patricia Saiki on 2019-06-04

My dog, Bruiser, was treated with respect and compassion. His annual exam went well because of the personal and caring attention he received by the vet and personnel.

NPS:

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★★★★★ by Kimberly Hayashi on 2019-06-03

Best care and service for my little poi pal, Lola. 14 years of love!

NPS:

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★★★★★ by Theo Fujiyoshi on 2019-06-01

The clinic is a bright, clean, cheery place. Patchwork cat & dog artworks are adorable. The waiting room chairs, individual, straight back chairs lined up, are a bit uncomfortable. We've been to many vet clinics with bench seats so our pet can sit next to us. Our appt got off to an unsatisfactory start, 2 receptionists extremely busy with constant flow of customers coming in & out, therefore they are not aware of how long people have been waiting. 20 minutes from our appt time had lapsed when I inquired as to how long more we would have to wait. The receptionist went in the back to check, then sat down at her desk without responding back to me. Shortly afterwards, we were called into an exam room, things went smoothly and on-time after that. Vet tech, Karen very professional, thorough & handled pet well. We were delighted with Dr. Leara's personality, professionalism, exam and explanation of condition. We were to have a consult with a surgery specialist referred to us by our regular vet for Skoshi's bilateral inguinal hernias. Fortunately, that vet was out of town & booked 30 days in advance, so we saw Dr. Leara first. (I researched on my own other surgeons and liked what I read about Dr. Leara & his wife.) Dr. Leara's \$1700 quote for hernia surgeries, spay, extraction of 2 baby teeth, microchip, pre-op blood work, pain meds, anesthesia, etc. was affordable & within our budget. I have canceled the specialist's appointment & am confident with Dr. Leara's ability to take care of Skoshi. Oh, one more good thing, The Animal Clinic responds in a timely manner to inquiries via their website.

NPS:

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★★★★★ by Bernard/Verna Bays on 2019-05-26

Always friendly, professional and helpful

NPS:

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★★★★★ by Teena Michael on 2019-05-24

All aspects are excellent --the vets and other people supporting pet care.

NPS:

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★★★★★ by Anon on 2019-05-24

Very friendly and professional staff.

NPS:

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★★★★★ by Cathrine Ostrem on 2019-05-23

Always very caring and invested in the health of our pets

NPS:

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★★★★★ by Sharleen Andrade on 2019-05-06

Always helpful and accommodating. I always feel secure that my pet is well taken care of.

NPS:

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★★★★★ by Thomas Winber on 2019-05-05

Always courteous & efficient.

NPS:

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★★★★★ by Anon on 2019-05-04

Professional and caring.

NPS:

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★★★★★ by Frank Francisco on 2019-05-01

Good customer service,nice people in the clinic there friendly people.

NPS:

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★★★☆☆ by Lisa Chiriboga on 2019-04-30

I am thankful my pup had a place to stay while I searched for an apartment. I informed the nurses of my situation that I was not sure how long it would take to find an apartment so I pre-paid for 5 days. I called every morning to check on him and let the nurses know I was still looking for an apartment. On Friday at 4:45PM I received a voicemail from a nurse stating that my dog was scheduled to be picked up that day but that they were already closed and he would have to stay over the weekend because there would be no one there to release him. And that he had run out of food but they would give him the hospital's food. I called every morning and no one gave me a reminder or alerted me of his food running out. The fact that he was out of food should have alerted them to call me before closing AND if he was scheduled to be picked up why would the nurse wait until after the hospital was closed? And he was then stuck there all weekend alone and with no food? Why did I get a call AFTER the hospital was already closed? Monday I picked up my dog and paid for the additional 2 days that he was stuck there. I have to say I was upset and disappointed in the Hospital for not keeping their communication fair or clear with me and I would not recommend this hospital to a friend because I felt very let down, even after paying \$400 for my pup's stay.

NPS:

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★★★★★ by Marshall Suehiro on 2019-04-30

Excellent professional dog care. Friendly staff. Clean waiting room and examination room.

NPS:

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★★★★★ by Donna Lefebure on 2019-04-23

Really appreciate the help received for my cat Widgit. From giving us a same day appointment, to the care and concern Dr. Herzog (Sp.?) gave to my little demon cat; the whole experience was as good as it could be. Widgit is doing well. She allows her Auntie Trisha to administer her eye and ear medication, and swallowed her pills hidden in her dinner with no problem at all. Once again, thank you for all your care and help.

NPS:

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★★★★★ by Denisa Nitulescu on 2019-04-18

Great staff! We just moved to Hawaii and we are grateful to have found such an awesome vet! Our little guy feels better!

NPS:

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★★★★★ by Hisako Kuboi on 2019-04-16

As always, it gives me peace of mind with Doctors Leara, Kunimoto and Park providing the highest care for my precious companion. I am very comfortable with the doctors, Amelia and staff are very pleasant and accommodating to my needs. My pet is always happy as he receives the best of care whenever he boards at the clinic.

NPS:

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★★★★★ by Anon on 2019-04-14

My standard poodle required emergency care of an eye infection. Animal Clinic of Honolulu allowed me to drop him off so that he could be worked into their busy schedule for treatment. The front staff and vet tech were friendly and welcoming. Dr.

Kunimoto called me to inform me of the diagnosis and discussed treatment options. (She always has prompt, clear communication). When I picked him up at the end of the day, my poodle was waiting behind the counter with the front staff, quite happy to rest there with them and receive love and attention. My poodle is improving and I will see them for a follow-up visit. That was a five-star visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Scott Matsuwaki on 2019-04-07

Great customer service

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by George Nitta on 2019-04-01

Everyone is always so friendly. Great customer service, very responsive, very professional.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Chanel Garrett on 2019-04-01

I have been with the clinic since their doors open and am happy to return with our new girl.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2019-03-18

Setting up an appointment was easy, and our visit was quick. Great service too.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2019-03-15

I like the clinic, Vet, and staff... only downfall is it isn't for the faint of wallet :-/

NPS:

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★★★★★ by Julie Percell on 2019-03-09

Always ready to take care of my dog!

NPS:

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★★★★★ by Mabel Ishizaki on 2019-03-07

Staff (friendly & efficient. Waiting area clean/orderly. Service, pretty much on time. Fish Tank looks kinda "dirty"?)

NPS:

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★★★★★ by Marc Malate on 2019-03-06

Polu is always welcomed at this establishment.

NPS:

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★★★★★ by Linda WONG on 2019-03-06

Always caring about the pets. They need a small area of grass for peeing after the visits...by side of parking lot would be good so it can be hosed daily.

NPS:

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★★★☆☆ by Loren Koanui on 2019-03-04

I arrived on time for my 4:30pm appointment and was left to wait in an empty waiting room for 30 min. We were not called into see the doctor until 5pm. I noticed that all other exam rooms were empty. The exam was quick and took less than 30 min. I spent more time waiting to be seen vs the actual appointment. If I make an appointment for a specific time I expect to be taken and the exam started at that time, not 10, 15, or 30 minutes later. Figure it out please...

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2019-03-01

Longer waiting times than expected, and hard to deal with active puppy in small room

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Donald & Mary Johnson on 2019-02-28

Appreciate your fitting me and Cloud in schedule. He seems better a couple days later. Amanda at front desk did good job urging me to come in to get treatment for my pet.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2019-02-27

As always, Dr. Kristen and Daniel are priceless and handle our cat with lots of love and care. Thank you both for another outstanding check up.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patricia Saiki on 2019-02-27

The treatment my pet received was excellent!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Faye Haraguchi on 2019-02-26

Frannie likes this clinic, and especially the examination room (loves to explore, rub, rub, rub). Everyone we've met has been great w/her and my other catsicles. I emailed before, mentioning that clicking on links/logos go to "http://www.animalclinicofhonolulu.com", which isn't your company's site, but a domain registration site .. pls see my earlier msg. Perhaps the Animal Clinic of Honolulu is intending to purchase it from NameCheap.com in Panama who seems to be sitting on it..?

NPS:

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★★★★★ by Thomas Burkhammer on 2019-02-24

Experience is always EXCELLENT....

NPS:

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★★★★★ by Kay Hoffman on 2019-02-20

I just always feel both the techs and the vets really care about Henry.

NPS:

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★★★★★ by Jack Kronen on 2019-02-17

Great service as usual. Thanks!

NPS:

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★★★★★ by Anon on 2019-02-16

The Animal Clinic of Honolulu staff is professional, patient, and kind. Dr. Kunimoto truly cares about your pet and takes the time to make sure all of your concerns are addressed while creating a holistic plan with you to reach the health goals of your pet.

NPS:

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★★★★★ by Andrea Young-Santos on 2019-02-16

Excellent. My pet Kinks is always well cared for

NPS:

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★★★★★ by Maureen Kilcoyne on 2019-02-12

Animal Hospital Clinic provided great care for myself and Malu Dr.Park took her time explaining to me what I needed to do and answered all my questions thoroughly

NPS:

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★★★★★ by Anon on 2019-02-10

We had a great experience.

NPS:

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★★★★★ by Shalli Ellis on 2019-02-09

Very professional and caring staff!

NPS:

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★★★★★ by Anon on 2019-02-08

Dr. Park is awesome and the nurse who helped us was super informative and helpful!

NPS:

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★★★★★ by Pamela Zubritzky on 2019-02-02

I LOVE this Animal Clinic. Best animal care I have ever had. Mahalo and Aloha nui loa

NPS:

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★★★★★ by Sue Camp on 2019-01-25

Great! Peaches is running around the house very happy. Vet was superb.

NPS:

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★★★★★ by Anon on 2019-01-19

Amelia was pleasant, professional and welcoming; the staff was very accommodating and patient to my dog's fearful state, while leading her into the clinic.

NPS:

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★★★★★ by Anon on 2019-01-19

Dr. Leara was great along with Hannah who assisted. Very knowledgeable and provided a calming environment for our kitten, Luigi. He was a little scared at first, however, he felt comfortable over the time we were there. The staff that greeted and checked me in and out was very friendly.

NPS:

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★★★★★ by Donna Mae Soares on 2019-01-17

Although Inky was your patient that was seen at this visit, Mele aka Chicken is happy to take credit. Your staff and doctors have always made us feel ensured that our feline ohana were well taken care of and would recover to full health. Mahalo to all for your professionalism, courtesy and clean environment. The Soares ohana.

NPS:

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★★★★★ by Kelimia Mednick on 2019-01-11

Outstanding, friendly, knowledgeable, and courteous are just a few words to describe the service that my dog Bindi and I receive from the staff and doctors of Animal Clinic. Thank you!

NPS:

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★★★★★ by Rona-Lynn Fejeder on 2019-01-08

Very caring environment--from the receptionist all the way through the Dr. visit and the exit after the appointment.

NPS:

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★★★★★ by Emily Kwan on 2019-01-08

Fast, efficient, through, a little expensive

NPS:

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★★★★★ by Amy Nobriga on 2019-01-01

Took my pet in right away did not charge additional fee

NPS:

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★☆☆☆☆ by Anon on 2018-12-31

1st time annual checkup for my 2 dogs at Animal Clinic of Honolulu. I was charged for 700.00+ I was not told during annual check up that certain shots etc were not included . I called multiple times to speak to Veterinarian regarding issues, no return

calls till this day!! I feel because I paid and they received payment they do not care to resolve Issue. I was told multiple time that I would receive a call back. Receptionist Amelia is awesome and very professional and some of the technicians . If I knew their names I would have mentioned

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Susan Jaworowski on 2018-12-30

They can always fit me in in an emergency. I feel as though they really care about my cats, and are looking for new ways to help them.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Judy WISDOM on 2018-12-22

Over the years the Animal Clinic of Honolulu has consistently been amazing with the care and compassion shown to our animals and myself. When we had to put our beloved Shadow down Dr.Kristen was very kind to us and the continuing care for Casper Caspian and Captain Jack our high wire artist Black cat. Thank you for all that you do to the whole staff. Especially Dr.Kristen Kunimoto, With Love and Aloha, Siobhan Wisdom

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Noreen Young-Oliver on 2018-12-20

No one ever pushes me - everyone has always broken things down- no one pushes-

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Anon on 2018-12-19

Although they are always busy, the office staff is very friendly. That helps when I am concerned about the dogs. The veterinarians are friendly to both me and the dogs. That helps the dogs who are nervous because they know this is the place where they get their shots.

NPS:

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★★★★★ by Shirleyanne Chew on 2018-12-15

I expected to hear my German Shepherd barking and fusing when I cam to pick him up after day care, but was surprised. He and my young dog came out without barking. I had put them in day care for the plumbers were working in our home. Shepherd did not like being locked in the courtyard and barked constantly for hours. Neighbors were disturbed.

NPS:

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★★★★★ by Jane Fisher on 2018-12-13

Doctor was able to see my cat without an appointment within 15 minutes of my arrival. Excellent diagnostic services and gentle care for a sensitive, pain-adverse cat.

NPS:

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★★★★★ by Eugene DeFrancia on 2018-12-10

Service is excellent but pretty costly for a office visit with a questionable results.

NPS:

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★★★★★ by Marta Gonzalez-Lloret on 2018-12-09

Always friendly and professional.

NPS:

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★★★★★ by Janu CASSIDY on 2018-12-05

Kind, interested and knowledgeable

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Calvin Kasashima on 2018-12-02

It is close to my house which is convenient and ample amount of parking

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Laurette LUSH on 2018-12-02

Always professional and caring

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-11-25

It was our first time visiting the vet with our new kitten and everything was done fast and smoothly. I highly recommend coming here as everyone was very kind and helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sharleen Andrade on 2018-11-19

They take such good care of my pet. The staff is super friendly and helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-11-18

Friendly staff and very helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sheri Fujimoto on 2018-11-17

Need someone to answer phone

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-11-16

Dr. Kunimoto is very professional and friendly, you can tell she really cares about animals. The staff are also very nice. The only reason I give it 4/5 is that it is more expensive than other places.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-11-16

Very happy with the service. Thank you

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Parker Cowgill on 2018-11-15

Great!!:

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Donald & Mary Johnson on 2018-11-15

Professional and supportive.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Gary Toyama on 2018-11-14

The entire staff is terrific.

NPS:

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★★★★★ by Nikki Basque on 2018-11-13

We love this Clinic as it is very close to our house and whenever we go there, everyone knows our puppy and treats him so well. We never have to wait long, and the Dr always give the best advice.

NPS:

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★★★★★ by Marc Malate on 2018-11-07

It's always a pleasure walking into the doors of the Animal Clinic of Honolulu. When my pup is with me, you can instantly notice that he would rather be inside by the way he grips the concrete under his paws to try and lunge into the building. Aloha no, Polu &Daddy

NPS:

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★★★★★ by Marilene Galvao on 2018-11-03

Dr Leara is incredible, kind, and caring. Definitely the place to go for your love one care. Luna is healthy and very happy !

NPS:

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★☆☆☆☆ by Jennifer Brooks on 2018-10-31

I would click no stars if I could. Horribly over priced clinic, Rude vet, horrible location. Hawaii has a stray cat problem your clinic should really consider whether \$350 for a cat spay is necessary. There was also a lack of personable interest in my pet. The minute she showed signs she was stressed the vet put her in a cage. Seems to me

someone is over their love for animals and dollar signs seem to matter more. I wouldnt mind paying \$350 for the spay if the doctor was a little more caring. Also, He was so read to throw is front staff under the bus for giving me a wrong quote. Instead focus on training them properly so people dont waste time coming to your office. Just a suggestion, use some of that money to hire someone to trim the bushes so people can see your sign too. This was a waste of time, meeting the worst vet I've ever met and I've lived in 5 states. Never again.

NPS:

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★★★★★ by Cynthia Scheib on 2018-10-29

Always caring and high standards of care!

NPS:

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★★★★★ by Dawn Yogi on 2018-10-28

Dr. Leara is very knowledgeable and his staff are really nice efficient. Appreciate the time Dr. Leara spent explaining my puppies issues.

NPS:

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★★★★★ by Anon on 2018-10-26

My dog gets very anxious anytime he has to ride in the car, which is then usually compounded by going to the vet. The people here are so gentle and sweet he gets back in the car to go home still nervous about the ride home but much happier after all the love.

NPS:

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★★★★★ by Anon on 2018-10-25

Every time I call I am left on hold for 10 minutes or longer and when I try to call from a different phone I get help right away. Not sure if I am forgotten about being on hold or if it is just really busy

NPS:

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★★★★★ by Frederika Bain on 2018-10-21

I have always trusted the veterinarians at Animal Clinic of Honolulu--even when I lived in Kailua, I still brought my cats back over for anything other than the most routine care--but what's great is that the technicians and reception staff are unfailing helpful and friendly as well! My recent visit was no exception.

NPS:

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★★★★★ by Anon on 2018-10-20

Friendly staff and they gave me treatment options without guilting me into anything. I do not like vet clinics that make you feel like a horrible pet parent if you do not spend thousands of dollars on your pet and Animal Clinic of Honolulu does not do that :)

NPS:

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★★★★★ by Brittne Yamamoto on 2018-10-19

Vet and vet assistant ? Was very helpful and patient. They provided much information and everything I needed to know to take care of my pup. They also let me take a tour of the spaces that they provide to board my pup and reassured me that they are taken care of.

NPS:

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★★★★★ by Burke Burnett on 2018-10-18

The veterinarians were very attentive and thorough. I appreciated the clean facilities as well.

NPS:

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★★★★★ by Tracie Kaneko on 2018-10-16

This is my 2nd time bringing my dogs to the Animal Clinic of Honolulu to see Dr. Leara. I have been very satisfied with the service. The receptionist and very friendly and professional. Dr. Leara is very knowledgeable and goes over everything very clearly. He answers all questions and follows up, when he says he will. I also appreciate that the Animal Clinic of Honolulu has a special rate for a "partial visit" instead of charging full price for a in and out visit.

NPS:

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★★★★★ by Thomas PANG on 2018-10-15

As always, Dr Leara and Amelia are absolutely amazing. My baby boy hurt himself today and was squealing a heart wrenching cry. Being able to be seen and not having to go to an emergency clinic is very important to me. I never have good experiences at VERC. It also helps that Dr Leara and the staff know me and the dogs history. I cannot say enough good things about every experience I have at Animal Clinic of Honolulu.

NPS:

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★★★★★ by Johnny/ Mariko Alapai on 2018-10-12

I could not make it to the appointment but my wife and my two kids took our family cat to the clinic. they said it was very nice and a pleasant experience good job, thank you and keep it up.

NPS:

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★★★★★ by Anon on 2018-10-12

The staff was very helpful and provided excellent service. Dr. Kunimoto and Hannah were especially great in making my pet feel comfortable during his examination.

NPS:

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★★★★★ by Laura Payne on 2018-10-07

The staff were great!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★☆☆ by Vince Schmeltzer on 2018-10-07

Why bother making an appointment when I end up waiting another 30 minutes. My prior visit was only 20 minutes after appointment time.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Liberty Peralta on 2018-10-06

Excellent experience! Everyone, from the front desk to the vet tech to Dr. Kunimoto, is such a delight to talk with. Mara and I always feel so welcome. Thank you for always providing an outstanding experience!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Rona-Lynn Fejeder on 2018-10-04

very friendly and efficient front desk personnel--always pleasant and willing to help. Doctors on duty are always very caring, informative and willing to spend the time to listen to your concerns regarding your pet and their care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Amy Nobriga on 2018-10-03

Very prompt Nd courteous

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-10-02

Excellent staff and vets

NPS:

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★★★★★ by Heidi Vavul on 2018-09-27

I have been a client of Animal Clinic for many years. The staff is friendly and courteous. The clinic is clean and spacious with ample parking. Drs. Leara and Kunimito are both extremely knowledgeable, and their perfect blend of professionalism and empathy is a relief to a worried pet owner. I recommend them highly.

NPS:

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★☆☆☆☆ by Josie SATTERFIELD on 2018-09-22

Your office staff is always so helpful and courteous. My Koali loves to visit as well. Thank you for always being there for us.

NPS:

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★★★★★ by Harold Tasaka on 2018-09-20

Attention to all issues and very caring.

NPS:

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★★★★★ by Lori Nishikawa on 2018-09-13

I used Animal Clinic of Honolulu Boarding Services when my husband and I went on a trip for 10 days. Our dog Buddy was in good hands. We were on the mainland when Hurricane Lane was heading to the islands. They kept in touch with me as my pick-up was on the Saturday, the day Lane would be in Hawaii. They gave me options of picking him up at our scheduled time or rescheduling especially as I wasn't sure our flight would be coming in. Even though, they were closed Sat. for the Hurricane, they

would have their people at the clinic for our pick-up! Happily, we were able to fly in and pick-up Buddy just as the Hurricane was down graded to a tropical storm,! They let me know how he did and answered all of my questions even though they must've been so busy. I was so impressed at their commitment and love for their fur clients. During our trip I contacted them 2 times to ask how he was doing and they contacted me when they knew a Hurricane was coming! I would definitely recommend them and plan on using them for our next trip.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Neal Atebara on 2018-09-13

Great doctors and staff! Lots of easy parking.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Hisako Kuboi on 2018-09-12

Very happy with the care from Drs. Leara, Kunimoto and Park. They have shown their passion and to provide the best care for my companion. Office staff are very pleasant and helpful too.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Carolyn SUMIDA on 2018-09-12

I am always pleased with my service and help when I call or visit your Clinic. I have had several health issues with my animals and they, as well as me, have been kept comfortable and serviced as soon as possible.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by M.J. Matsushita on 2018-09-12

Just needed to pick up a couple cases of Cat food. Let the receptionist know that the last time we purchased 2 cases, 4 cans exploded at home before use. The smell was horriific, so there might be an issue if any cans get dented in transport from the mainland.

NPS:

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★★★★★ by Anon on 2018-09-08

Excellent care has been provided to our dog since she was a puppy! Dr. Kunimoto spends quite a bit of time making sure all of our questions are answered and does a very thorough checkup, especially for our now senior dog. We also utilize their kennel services when we're away and have been very satisfied. We can highly recommend Animal Clinic of Honolulu.

NPS:

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★★★★★ by Lisa Cottrell on 2018-09-07

Dr. Park is the best!

NPS:

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★★★★★ by Lance Santos on 2018-09-06

Always excellent. The staff is so nice and very professional

NPS:

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★★★★★ by Anon on 2018-09-04

Recently moved back to the islands, and Animal Clinic of Honolulu I'm so glad to have found Animal Clinic of Honolulu. Great doctors, staff, and easy parking!

NPS:

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★★★★★ by Cathrine Ostrem on 2018-08-28

Good job!

NPS:

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★★★★★ by Elliott & Carole Ke on 2018-08-26

We are so fortunate to have found the best animal care clinic on the island! We've had the pleasure of working with all the physicians and staff of Animal Clinic of Honolulu and have experienced nothing short of professionalism and genuine caring for our Hoku. We recently had the wonderful experience of working with Dr. Kristin Kunimoto. Once again, she was thoroughly concerned, professional, and loving toward our Hoku! We received clear and concise instructions on Hoku's procedures and after care at home. This is the same experience we've had with Dr. Matt Leara and Dr. Karen Park! Thank you once again to all the Doctors and staff. Animal Clinic of Honolulu No Ka 'Oi !!!

NPS:

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★★★★★ by Anon on 2018-08-24

Wonderful team at Animal Clinic ! They are part of my extended family ! So much TLC and compassion . I have always trusted them with my many dogs and cats for over 30 plus years

NPS:

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★★★★★ by Yuko Lum on 2018-08-22

We love all the doctors. Sparkles is so happy to be there that she was scratching at the door to get in. She feels safe and loved there!

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★★★★★ by Meghan Gerard on 2018-08-21

Love you guys! :)

NPS:

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★★★★★ by Marci Muraoka on 2018-08-16

Everyone here is so sweet and kind. They are always so helpful in whatever we need for our furry kids. They were, also, there to lend a shoulder to cry on when we had to let one of our furry kids go. They were so supportive and still are today as they help me with my geriatric furry kid. We love them all and thankful for all of them. They truly are ohana!

NPS:

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★★★★★ by Kobe Takvorian on 2018-08-09

Excellent service and very patient and kind staff! Recommended by my boss. Love this place! Soma has his very for life!

NPS:

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★★★★★ by Anon on 2018-08-02

Very helpful and attentive staff. My dog gets hyper at the vet and the staff is very professional and handled him well. They answered all my questions and gave excellent advice.

NPS:

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★★★★★ by Kevin Doyle on 2018-08-01

I really enjoyed my time with Dr. Karen Park. She was thorough, professional, and pleasant. She clearly explained what was happening with Daisy and what we needed to do to treat it. Charges were fair, but it is expensive to care for any elderly animal. Clinic admin staff are friendly, if a little overloaded. Appointments are close to on time.

NPS:

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★★★★★ by Carl Pitre on 2018-07-31

They are consistently friendly. It is clear they care about not only our pet, but the pets of the community. It's easy to get an appointment and they always follow up to see how our furry friend is afterwards. And it's great to get the health maintenance reminders too!

NPS:

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★★★★★ by Marshall Suehiro on 2018-07-31

Everyone was so nice while maintaining high professional standards. We appreciate having a last minute appointment on a Saturday due to our dog throwing up a lot. We met Dr. Park for the first time and she explained things so well and she called on Monday to ask how our dog was doing. Everything went well.

NPS:

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★★★★★ by Anon on 2018-07-26

The people there were really nice and understood the situation. The vets are well knowledgeable and wants to help better than the best they can. The service is also affordable

NPS:

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★★★★★ by Anon on 2018-07-25

Very pleased with their services.

NPS:

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★★★★★★ by Wayne and Dora Kokami on 2018-07-23

We are confident that Dr Kristen and her staff are attentive, caring veterinary care providers. Jackie was well taken care of and had friendly and kind caregivers at the Animal Clinic of Honolulu. Her check up was excellent and shots and vaccine administered were fast and efficient. Jackie had no problems at all.

NPS:

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★★★★★ by Sandra Lebat on 2018-07-21

The waiting Time was long but the service provided by the veterinary was exceptional ! The front desk was very helpful and friendly as well.

NPS:

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★★★★★ by Trisha Ching on 2018-07-20

The clinic was clean and the staff are friendly.

NPS:

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★★★★★★ by Clare Cline on 2018-07-19

The staff is always friendly and kind! Dr Kunimoto is very honest with us and takes time to talk about everything and answer all questions we may have. I know that she really does care for our dog like one of her own!

NPS:

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★★★★★ by Anon on 2018-07-11

Very friendly, explained everything well, knew how to treat animals.

NPS:

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★★★★★ by Charlotte AMII on 2018-07-09

All our experience bring Kuro to Animal Clinic were great. We have been taking Kuro to Animal Clinic for years and we would recommend Animal Clinic to all our friends.

NPS:

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★★★★★ by Pamela Zubritzky on 2018-07-08

The best care in Honolulu!!!

NPS:

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★★★★★ by Anon on 2018-07-08

Dr Park is really good. The only issue I have is with the front desk area. When it gets busy, they take a very long time. Especially if they have to answer phone calls too.

NPS:

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★★★★★ by Anon on 2018-07-08

Amelia is always very pleasant, professional, and prompt

NPS:

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★★★★★ by Sharleen Andrade on 2018-07-04

Been taking Bella here since she was a couple months old. I am always greeted right away. And checked in quickly. I was about 1/2 hour early and they went ahead and took us in. Doctor Leara, as always took his time to chat about Bella. Also the technician that took her vitals etc was very gentle and worked every quickly. It was stress free for both Bella and I. I highly recommend this vet clinic.

NPS:

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★★★★★ by Anon on 2018-07-01

Service was fast and comprehensive. I was already informed of the services and costs prior to appt so no surprises. Staff are always helpful and professional.

NPS:

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★★★★★ by Anon on 2018-06-21

Knowledgeable and friendly

NPS:

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★★★★★ by Michelle Rocca on 2018-06-19

The staff is always knowledgeable, friendly, professional and attentive. I've had many great experiences over the years and will always bring my pets here for their medical needs.

NPS:

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★★★★★ by Mabel Ishizaki on 2018-06-13

1st time we had Dr.Park doing the exam on Kokoro. She seemed confident and seemed to love animals. I liked her personality. Good Vet.

NPS:

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★★★★★ by Kimberly Hayashi on 2018-06-08

Always wonderful care for my Lola. She is 1000 times better. Dr. Park recognized that she was suffering from pancreatitis and by changing her diet, she's the lightest she's been in years and totally void of pain.

NPS:

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★★★★★ by Brent HONJIYO on 2018-06-05

Staff were excellent! Very helpful and professional.

NPS:

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★★★★★ by Anon on 2018-06-02

Good service and attention to our pet

NPS:

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★★★★★ by Brian Hokama on 2018-06-01

The most friendly and caring staff. Dr. Kunimoto is awesome

NPS:

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★★★★★ by Carol Farris on 2018-05-27

Always great service. I had a bit of a wait for my 12:30 appointment but all is good. Dr. Leary is very kind, patient and is a great vet!

NPS:

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★★★★★ by Donna Nishimura on 2018-05-27

Excellent service and care for owner and pet. Vet took the time to answer questions. She was positive and responsive. Our dog had a wonderful experience! The Vet Assistance & the Vet were gentle with our 43lb Lab who has been labeled "scared"

from a prior vet. Came to the realization that the prior Vet was scared and apprehensive, our Lab is fine! I think he has a sixth sense for good people and these folks are great, genuine & caring people!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Catherine Vares on 2018-05-20

Friendly atmosphere. Vet listened patiently to my concerns and was gentle and caring during exam of my pet. Explained diagnosis and options well. I left very satisfied with my visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Peggy Murphy on 2018-05-20

You folks are wonderful, caring and responsive. Thank you for fitting Joey in yesterday.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Elliott & Carole Ke on 2018-05-15

On 5-14-18 we thought we had a last minute emergency with are Rottweiler puppy. We noticed her crying with a high pitch. We called the animal clinic and was helped by Amelia who was very pleasant and helpful with her scheduling my pet for a appointment. this very day at 10:00am. It was a relief to get one on so short notice. As we arrived with my family to the clinic and we were helped by Dr. Park . The doctor examined our pet for a possible injury which was a reason that my dog was crying in our outdoor patio. The doctor was very pleasant and very thorough in her examination, and did not find any injury. I was advised to video my dog next time if confronted with a similar problem. I also made purchase of a small 4 lb puppy food Hills Healthy Advantage. On leaving we were helped by Amelia on checking out and getting the dog food for us. My experience with members of animal Clinic has been a pleasant one and where all of the staff projects one of caring for our family pet. ThankYou for your help in making our dogs experience a pleasant one. Elliott Ke

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Alan Yamashiro on 2018-05-15

took my dog in right away as a walk in

NPS:

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★★★★★ by Yuko Lum on 2018-05-02

My experience is great. I brought all three dogs in by myself. They are a handful. But the clinic was very accommodating and they helped me out. My dogs are not scared to go there.

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★★★☆☆ by Anon on 2018-05-01

As I waited at the front counter to check in I was left to wait without any greeting or acknowledgement. I stood there for 10 plus minutes, while 2 employees worked on the computer and 1 employee checked out another customer. The waiting room was empty. The last time I called the clinic I was left on hold for 15 plus minutes. When I hung up and called back, I was told that they are really busy with 10 people in front of them.

NPS:

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★★★★★ by Ana Lee-Yee on 2018-04-29

Always friendly and helpful with any questions or concerns I have about my dog

NPS:

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★★★★★ by Anon on 2018-04-28

I was very impressed with my first visit and feel very fortunate to have found a great place to care for my new puppy.

NPS:

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★★★★★ by Ray Oda on 2018-04-28

Just picking up Cheristin for flea control; front desk staff helpful and friendly as every!

NPS:

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★★★★★ by Anon on 2018-04-26

Very nice and caring DVM Kunimoto;. We're happy to have her as our dog's vet. The whole staff is nice and the clinic is very clean and pleasant.

NPS:

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★★★★★ by Teena Michael on 2018-04-21

The doctor was patient, intelligent, resourceful and clear.

NPS:

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★★★★★ by Anon on 2018-04-18

I was a little hesitant to have my dog's teeth cleaned; as I've never had the procedure performed, for any of my other previous dogs; and because my dog is quite "squeamish." But, it was an efficient and seamless process; just dropped my dog off in the AM and picked her up in the afternoon. It was well worth promoting my dog's quality of life! Thanks Dr. Matt!!

NPS:

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★★★★★ by Raynette Hall on 2018-04-17

We love everyone at Animal Clinic of Honolulu!!

NPS:

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★★★★★ by Amy Nobriga on 2018-04-14

Staff is friendly doctor friendly and informative

NPS:

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★★★★★ by Anon on 2018-04-14

Dr. Leara and staff are very professional and easy to work with. He explains what are feline keiki's recommended treatments are so we can understand and try to prevent them from happening again (if possible). Our love and appreciation go out to Dr. Leara, Dr. Kunimoto, Dr. Park and staff at Animal Clinic of Honolulu. P.s. They've been our primary veterinary since Dr. Kunimoto's father was in practice on Waialae Ave.

NPS:

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★★★★★ by Eugene NOBRIGA on 2018-04-12

Excellent care for my dog. Very friendly and easy to talk to.

NPS:

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★★★★★ by Anon on 2018-04-09

Excellent! Love Dr Learer!

NPS:

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★★★★★ by Anon on 2018-04-08

Great service. It was a simple pick-up of a prescription refill that I had called in a few days ago. I was greeted when I walked through the door. I was assisted in a timely manner and staff was again polite and personable.

NPS:

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★★★★★ by Anon on 2018-04-08

This clinic is awesome! Very compassionate and caring for our four legged kids :)

NPS:

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★★★★★ by Grant Marcus on 2018-03-31

Stella and I are both HUGE fans of Dr. Leara and everyone else at ACH. I wouldn't consider taking her anywhere else...:~}

NPS:

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★★★★★ by Fey Nelson on 2018-03-28

The whole staff was friendly and very efficient.

NPS:

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★★★★★ by Heather & Ron Ah Sam on 2018-03-19

The staff was very helpful and nice. They were very patient with our many concerns and questions about boarding our dog.

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★★★★★ by Lisa Nguyen on 2018-03-18

Doctor Leara and staff were so very gentle and good with Humphrey. And as a dog parent I care for him as if he were my child; therefore, seeing Dr. Leara and staff be so understanding of my concerns for Humphrey and care for him as if he was their own, made me value the Animal Clinic of Honolulu even more. Dr. Leara proceeded with his promise of a call-back the following day with lab results and had even asked HOW my dog-son was doing. I have never heard ANY vet calling and checking/asking of my dog's progress M after his visits (whether emergency or not). I was thoroughly impressed upon meeting, speaking with and observing Dr. Leara and his vet tech, Candice, work with Humphrey (who was extremely nervous due to it being his first visit there). They REALLY listen to my concerns for my baby boy.

NPS:

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★★★★★ by Susan Inouye on 2018-03-14

Our fur babies are so well cared for by Dr. Leara and staff who all genuinely care about our dogs and cats. So glad we switched over to the ACH. We'll never leave.

NPS:

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★★★★★ by Amanda Morris on 2018-03-13

Always an amazing crew of people at the Animal Clinic! Thanks for taking care of my little guy!

NPS:

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★★★★★ by Debbie Snyder on 2018-03-12

Fast service and very loving to the animals!

NPS:

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★★★★★ by Barbara Daum on 2018-03-12

We have two vets at home, one in WA and one in CA. Our experience was equal to or even better than we receive at home. Sara was awesome as a vet tech, the best

we have ever had. She asked a lot of really good questions. Dr. Park was superb in her exam and explaining to us what we needed to do with Beau going forward.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-03-07

Great personal service for my senior (9yrs) dog

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Libby Kennedy on 2018-03-07

I appreciated Dr. Park's second opinion while giving quality time and analysis then offering her prognosis and options. I will continue my association with Dr. Park and her care/concern for our pet.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Eric Wong on 2018-03-06

Very professional staff and doctors. Friendly, helpful, informative. If you're not sure of an explanation, they can elaborate in lay persons terms so that you can understand what they are explaining to you.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Amy BROWN (NO SERVICES) on 2018-02-28

Dr. Leary is extremely competent. I 100% trust my dog in his hands. That's a good feeling when it comes to the dog that you love and cherish. My dog was in extreme pain due to a slipped disc in his back. My anxiety level dropped as soon as I saw how he handled my dog. I've seen many clinics as a vet tech volunteer, and this one actually cares about the animals. The medication helped Coco amazingly improve the very first day. I'm in disbelief at the improvement. Mahalo!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-02-26

Friendly and professional staff. They take very good care of my dog.

NPS:

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★★★★★ by Scott Matsuwaki on 2018-02-25

Excellent customer service

NPS:

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★★★★★ by Anon on 2018-02-20

Although the office was officially closed, one of the receptionists said that they were still seeing patients so I could pick up my food. She was very helpful and I appreciated her attentiveness. Our dog goes to another vet but I'm grateful for the availability of your office and the gracious service.

NPS:

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★★★★★ by Nikki Basque on 2018-02-20

My puppy was having horrible itching problems and I knew he needed more than what I was doing. The Dr recommended I give him an anti-itch medicine and one for get rid of the rash he already had. After the first dose he was MIUCH better. Whew!!!

NPS:

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★★★★★ by Heidi Vavul on 2018-02-19

I have been bringing my dogs here for a few years. The doctors are fantastic and the staff professional and attentive.

NPS:

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★★★★★ by Cynthia Scheib on 2018-02-18

Always good and accommodating!

NPS:

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★★★★★ by Jack Kronen on 2018-02-18

Professional, great service

NPS:

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★★★★★ by Sergio RIVERA on 2018-02-16

Great friendly and knowledgeable staff. I have been taking my dog there for eight years now since she was born. I highly recommend Animal Clinic Of Honolulu!

NPS:

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★★★★★ by Peggy Murphy on 2018-02-13

You folks were able to fit my sick dog into your busy schedule. thank you so much.

NPS:

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★★★★★ by Emily Adeszko on 2018-02-11

The appointment was ear to book, the staff was friendly and the price was right! I wouldn't go to any other vet!

NPS:

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★★★★★ by Anon on 2018-02-11

Prompt friendly service. Very thorough and professional.

NPS:

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★★★★★ by Jennifer Kim on 2018-02-08

The staff knows Chico well and that makes for a pleasant experience for both me and my dog.

NPS:

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★★★★★ by Anon on 2018-02-06

My appointment was timely and pleasant. The whole staff is very friendly and helpful. I feel very comfortable bringing my dog in and leaving him there if needed. Thank you.

NPS:

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★★★★★ by Lynn Germain on 2018-02-06

Very thorough examination. Did not feel rushed. All staff friendly and professional. Genuine caring and concern for me and my pet.

NPS:

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★★★★★ by Rayna Kekoa on 2018-02-01

We were a little scared since it would be our dog's first visit to a vet. However, the staff at the Animal Clinic of Honolulu were so welcoming and helpful with us while we

were trying to adjust our very scared dog to this new environment. I've been to a couple of other vets on O'ahu with previous dogs, but this by far, was the best experience we've ever had. I would highly recommend this vet to all!

NPS:

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★★★★★ by Josie SATTERFIELD on 2018-01-30

Always enjoy visiting your office.....awesome staff and doctors

NPS:

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★★★★★ by Wayne and Dora Kokami on 2018-01-28

The staff and doctors are very professional, very compassionate people. It is always a pleasure to bring Jackie to the clinic. Everyone does an exceptional job.

NPS:

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★★★★★ by Anon on 2018-01-26

Staff is always friendly!

NPS:

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★★★★★ by Lincoln Okita on 2018-01-23

I called late on a Friday afternoon for an appointment to investigate my dog's incredibly, horribly bad breath. I suspected a dental problem. Amelia booked an early Monday morning appointment. Dr. Leara examined her, suggested a dental cleaning with x-rays. Yes, x-rays! Who knew? I said yes because I was concerned about a decayed tooth being the source of the bad breath. The practice has become very busy over the years so I was pleased when we were offered a same day procedure. Dr. Leara also okayed the removal of a suspicious spot from her snout while she was under anesthesia. My dog was home before 5:00PM, a bit woozy from the anesthesia and wearing a tiger striped bandage where her IV had been. The support staff have always been courteous to me and loving to my dogs. The doctors are professional,

knowledgeable and happy to get down on the floor to do an examination. An estimate of cost is provided before the procedure.

NPS:

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★★★★★ by Darlene McMullen on 2018-01-11

We brought two dogs in to have their nails trimmed. The staff was very friendly. We were seen quickly and everything went very well.

NPS:

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★★★★★ by Sheri Azama on 2018-01-11

Great service from both the veterinarian and his support staff!

NPS:

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★★★★★ by Anon on 2018-01-10

Great!

NPS:

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★★★★★ by Damon Jaschke on 2017-12-30

Olivia and staff were very helpful with my Rotty NAIA in helping us get a last minute health certificate to travel. Dr Park was very kind and gentle with my girl and made us feel welcome even though she was very busy. What a great place with Aloha!

NPS:

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★★★★★ by Anon on 2017-12-29

People were friendly and they all showed they cared. Service was awesome.

NPS:

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★★★★★ by Anon on 2017-12-28

Excellent service. Staff and vets are kind and caring. Was able to make a last minute appointment and didn't have to wait long at all when I walked in with my dog.

NPS:

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★★★★★ by Rachel Sutton on 2017-12-28

Very grateful to have found Animal Clinic of Honolulu !!

NPS:

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★★★★★ by Clara Sachs on 2017-12-26

I called on a Thursday to see if they had any openings for Friday, and they were able to accommodate, despite my last-minute scheduling. The staff is always friendly, and one of the girls even offered to watch my dog when I had to go to the bathroom. Dr. Leara was very helpful and went over options that I had, and he helped give me an idea of the cost associated with my options. Overall, I am very happy with my experience.

NPS:

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★★★★★ by Danilo Astrero on 2017-12-22

Awesome staff and facility.

NPS:

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★★★★★ by Mabel Ishizaki on 2017-12-21

The Vet Ass't. was really nice, thoughtful and pleasant. Doc Leara was great as always, listens, explains things very well. Staff always great!., Merry Christmas and a very Happy New Year!

NPS:

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★★★★★ by Reiana Groomes on 2017-12-20

I was referred by a family member and was very happy with my experience! Being a new client we were able to get an appointment literally the next day! Doctor was very kind, since this was my first puppy in a while she was very informative and understanding. I cannot wait for what's in store for this clinic. Very clean, front desk very kind. And thank you for fitting me in right befor closing.

NPS:

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★★★★★ by Anon on 2017-12-17

Dr. Kunimoto is Awesome! We travel from Kailua to the Animal Clinic of Honolulu, but it is so worth the travel. I wouldn't imagine trusting my fur baby with any other veterinarian. I would definitely recommend her and her staff.

NPS:

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★★★★★ by Lorraine SHAUGHNESSY on 2017-12-16

Love the staff at Animal Clinic of Honolulu. They are always very friendly and very helpful. They also genuinely want what is best for your pet. I recommend them to all friends and family with pets.

NPS:

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★★★★★ by Andrea Young-Santos on 2017-12-15

It's always pretty good

NPS:

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★★★★★ by Zack Pang on 2017-12-14

Fast and super friendly service!

NPS:

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★★★★★ by Angela Payumo on 2017-12-13

The veterinarians and staff are great! Very responsive, they address all my concerns. Also, they're very flexible with scheduling, allowing me to make last minute changes.

NPS:

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★★★★★ by Anon on 2017-12-13

Very nice veterinarians and office staff.

NPS:

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★★★★★ by Donovan Benton on 2017-12-10

Friendly and personable. Thank you for carrying the food I need (special diet) and having parking. Clean environment and good hours.

NPS:

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★★★★★ by Anon on 2017-12-10

The technician and doctor were very kind to our cat and to us as the owners. The doctor explained everything thoroughly.

NPS:

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★★★★★ by Alessandra Lopes on 2017-12-09

Super friendly and professional staff! They found time for us right away, no wait time and were super lovely with our pet. I highly reconend! Great service and people!

NPS:

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★★★★★ by M.J. Matsushita on 2017-12-06

The care provided to Kaizer Maru was excellent as always. My only critique is in the really long time a person is put on hold when calling in. Times on hold are seldom less than 10 min. and have lately been up to 45 min. Thats a long time to wait just to ask a question. Most every time I find I need to make an appointment, or ask a question, I have to decide first if I have time to sit on hold. There are times I seriously consider going else where because they will not have me sit there, waiting.

NPS:

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★★★★★ by Elberta Usui on 2017-11-24

Although there sometimes is a wait, staff is always courteous. Recently, we needed to board Makana (13 yrs old) for the first time. She has never been in a kennel so we were quite concerned that should would not adjust. Apparently, she did ok which was a great relief to us. We are now relieved that there is somewhere where she can be safe and happy while her human slaves go on vacation. thank you.

NPS:

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★★★★★ by Kimberly Hayashi on 2017-11-19

Always the best service!

NPS:

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★★★★★ by Kevin MENDOZA on 2017-11-16

The staff is always friendly and helpful with our pet needs.

NPS:

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★★★★★ by William Huddy on 2017-11-16

We've been going to ACH for over 3 years, and it's always a great experience. For us it starts when we walk into the office, Amelia always greets us by name. Actually all the office staff is friendly and helpful. Today Daniel was the Veterinary Technician, he was so good with our 2 dogs. He talked with them, keeping them calm while he took their vitals. Dr. Kunimoto was caring and knowledgeable. She answered all our questions and made us and our Dog's feel comfortable. Like always, the staff at ACH is always caring and helpful!

NPS:

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★★★★★ by Ken Shoji on 2017-11-14

We didn't notice that my cats had something happen, but doctor found and treated same day that was very help us.

NPS:

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★★★★★ by Jeremy Pascua on 2017-11-11

Always a good experience knowledgeable staff always making sure I know what's going on and always making sure everything is ok even after the visit. awesome team!

NPS:

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★★★★★ by Rona-Lynn Fejeder on 2017-11-11

doctor very friendly and efficient

NPS:

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★★★★★ by Loulen Jon Butay on 2017-11-08

Everyone is always helpful. Very knowledgeable and will explain if you don't understand the terminology. I don't mind traveling to go to this clinic, I'm coming from Aiea.

NPS:

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★★★★★ by Megan Abbott on 2017-11-03

Dr. Park was amazing! My puppy had such a great time at the vet and I am confident that my puppy is well-taken care of. Thank you!

NPS:

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★★★★★ by Krystal Yamada on 2017-11-01

Dr. Kurimoto and the staff at the Animal Clinic of Honolulu, we're very efficient and friendly. We did not have to wait long after checking in, and the explanation of Princess' diagnosis were very clear and precise. We are very pleased with the service provided.

NPS:

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★★★★★ by Suzie PETERSEN on 2017-10-29

Wonderful technicians. Thanks!

NPS:

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★★★★★ by Anon on 2017-10-26

Love the way they treat my dog, as if she;'s the most important animal they;re seeing today.

NPS:

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★★★★★ by Nikki Basque on 2017-10-25

Great Service. On Time and helpful. Dr Leara was helpful with all my questions about a new puppy!!!

NPS:

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★★★★★ by Anon on 2017-10-21

Dr. Kunimoto and staff did an excellent job when my cat had a rash on her forepaw. Rissa at the receptionist's desk went over and above to squeeze her in because we were leaving on a trip in a couple of days. Heather was loving and kind to Katie, and I'm so glad I take my two cats there!

NPS:

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★★★★★ by Amy Nobriga on 2017-10-19

Friendly staff

NPS:

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★★★★★ by Leslie Brown on 2017-10-18

I had excellent service and help starting with Melissa with I called update that Morgan was sick and needed to get in. Dr was very full, but she called back within a few minutes and squeezed Morgan in for a drop off. The tech who always takes care of Morgan is excellent too, I always feel relieved when I see him. Dr called within a couple of hours to update me on Morgan's condition. Scary when your beloved dog is sick and you are worried so communication means everything. Thanks so much for your loving care of my animals.

NPS:

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★★★★★ by Caroline Oda on 2017-10-18

Dr. Leara was very helpful with my elderly dog. The careful assessment and clear explanations have really helped.

NPS:

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★★★★★ by Anon on 2017-10-17

The quoted amount was wrong and the actual amount was way more than what the doctor said it would be but they already did the procedure so we couldn't say no.

NPS:

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★★★★★ by Anon on 2017-10-17

Great clinic! Staff is always courteous, both on the phone and in person. We are also pleased that Sage is seen in a timely manner.

NPS:

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★★★★★ by Jennie FARLEY on 2017-10-13

Best place to take your pet on island hands down.

NPS:

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★★★★★ by Amanda Morris on 2017-10-08

Love the staff! They are so good with the animals as well as the humans! Thanks for being such a thoughtful, caring & informational clinic!

NPS:

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★★★★★ by Malia Le on 2017-10-07

Dr. Leara and his staff was super awesome, loving and caring of my little Fuchi in his time of need. I definitely recommend them!!

NPS:

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★★★★★ by Sheryl Fukuda on 2017-10-05

My Sophie just loves coming here! I really appreciate the time Dr. Kunimoto took answering all my questions and listening to my concerns. Thank you all for your excellent care!

NPS:

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★★★★★ by Anon on 2017-10-03

Dr. Leara really takes time to answer my questions & does a great job of explaining the underlying health issues.

NPS:

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★★★★★ by Anon on 2017-10-01

The doctor and staff was concerned about my dog.

NPS:

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★★★★★ by Scott ARGUS on 2017-09-27

I recommend Animal Clinic of Honolulu for their skills, caring, and their communication skills.TV

NPS:

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★★★★★ by Puluto Faumuina on 2017-09-26

very informative and helpful. i would recommended your clinic to anyone.

NPS:

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★★★★★ by Vince Schmeltzer on 2017-09-24

Everyone is nice and explained everything. The wait was a bit long.

NPS:

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★★★★★ by Miriam PAALANI on 2017-09-23

5 star service from start to finish. Even Rosie seemed comfortable

NPS:

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★★★☆☆ by Darlene McMullen on 2017-09-23

Had to wait 30 minutes after my appointment time for a simple pedicure. This seems to be the norm, and it is an excessive wait time.

NPS:

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★★★★★ by Ashley Callahan on 2017-09-20

In my complete freak out I called for an emergency and even though they were not able to get us in for an appointment, they were able to let us do a drop off. They

called a couple times to keep me in the loop of what was going on with my dog. It was extremely comforting. The vet even called the next day to ensure he was doing okay. I appreciate you folks!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Cari/Jon Gonzalez on 2017-09-20

Trimming my 2 dogs nails is made painless and peaceful at Animal Clinic of Honolulu

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Shalli Ellis on 2017-09-17

I have been going here for 9 years, they are amazing. The staff is always so caring and extremely helpful!! They have taken excellent care of my dog and they truly love and care about your pet!! I would highly recommend them to anyone!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Juanita Torres on 2017-09-17

Beyond excellent! We love coming to Animal Clinic. Staff and doctors are terrific! What we love about them is there professionalism and options they give us when our dogs come in for routine health maintenance or even so when we discovered our dog had a tumor. They targeted the issue right away & the care was terrific!!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-09-12

Doctor and front staffs are all friendly and nice. Doctor is very professional and very comfortable to talk to. The clinic is clean and bright and comfortable waiting area. Only one thing bothered me that it took long time to check out. (Several times experienced)

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-09-12

Under the circumstances of having new front line staff undergoing training the overall experience went very well. My walk in was accommodated in a timely manner. Through explanation of what was to be done to Junior and admitting him to complete procedure. Daniel did a good job reviewing the post op care and sized down the collar. Note: This size collar seems to work with Junior very well. Amelia asked me (reminded me) to make 1 week follow up appointment which I appreciated with all that was on my mind. Again, a great experience.

NPS:

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★★★★★ by Julia Finch on 2017-09-10

They were on time, kind, hospitable, and professional. They always are able to get us an appointment within a few days of calling. I like the new email reminders to confirm appointments. They treat our animals very well and make us feel comfortable as well.

NPS:

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★★★★★ by Susan Inouye on 2017-09-07

Dr. Leara's bedside manner with our shy older cat was just great. She wasn't as freaked out as usual. His caring demeanor helped her chill out. The four stars instead of five was for the reception area, which was a bit chaotic yesterday. I think there are new staff being trained. They were stressing out a bit due to a lot of coming and going activity. I'm sure it'll smooth out as they get more comfortable.

NPS:

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★★★★★ by Thomas Winber on 2017-09-02

Staff and doctors friendly and efficient to owners and very caring for pets. Had to bring our Pua in without an appointment and they fit us in as possible in a timely manner. Have had only positive experiences with Animal Clinic.

NPS:

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★★★★★ by Roy Nagamine on 2017-08-31

\(^0^)/ !!!!

NPS:

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★★★★★ by Janu CASSIDY on 2017-08-31

Nice staff, great doctors, clean and efficient.

NPS:

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★★★★★ by Scott Matsuwaki on 2017-08-27

Excellent customer service didn't wait long either everyone is nice there too.

NPS:

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★★★★★ by Yuko Lum on 2017-08-26

Everyone was very friendly and helpful.

NPS:

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★★★★★ by Anon on 2017-08-26

Staff is friendly... Love Dr. Kunimoto... Love that we get a reminder call and text.

NPS:

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★★★★★ by Ronald Tabor on 2017-08-25

Dr. Kunimoto did a great job Lili is healing nicely

NPS:

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★★★★★ by Marta Gonzalez-Lloret on 2017-08-21

Both the technician and the doctor were extremely nice as usual.

NPS:

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★★★★★ by Ronald Tabor on 2017-08-18

I'm not finished yet.

NPS:

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★★★★★ by Josie SATTERFIELD on 2017-08-17

Have always enjoyed bringing Koali in for appointments. Everyone is friendly and always professional. Thank you.

NPS:

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★★★★★ by Lindsay Gyotoku on 2017-08-12

Every time I come to this office the staff is nice as well as the vets. They take good care of my cats.

NPS:

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★★★★★ by Alice Broughton on 2017-08-11

They were kind and excellent with my dog Simi I could not ask for better care. Simi had to have his teeth take out everything was Excellent and Simi is recovering nicely. Mahlao to the wonderful staff and doctors! Alice Broughton & Simi

NPS:

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★★★★★★ by Nancy Fujii on 2017-08-11

The Animal Clinic staff is the best, so caring and attentive to pets and owners. My dog loves everyone there which in itself is high praise since she's usually not friendly.

NPS:

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★★★★★★ by Kimberly Hayashi on 2017-08-09

Always a great experience for my little Lola and myself. Staff is always pleasant and upbeat. So much love and care by the medical staff!

NPS:

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★★★★★ by Anon on 2017-08-05

Very good overall care I left Sachi there I called to confirm she was ready I was told she was Upon arrival was told she was not ready

NPS:

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★★★★★ by Judi Sheldon on 2017-08-03

The entire staff was friendly and courteous. I was very impressed with Dr. Kristin Kunimoto and would like her to be my personal veterinarian for the Duke of York. This review would have been "above average" but I have to say that you really need more assistance at the front desk

NPS:

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★★★★★ by Sharleen Andrade on 2017-07-30

Always great care given to my precious dog. Dr Leara always explains and takes time as well as the vet technician. The office is always clean and welcoming to everyone. The staff at check out are friendly and willing to answer your questions.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tony Hollins/Baker on 2017-07-27

Efficient and on time! The entire staff is friendly and personable ! Amelia is excellent at running the front desk, always has a smile and is polite & professional! She can answer any question or find the answer for you, she's very reliable! I enjoy talking to Amelia whether in person or on the phone ! Doctors are Great, experienced, & knowledgable! They answer all my questions and concerns! Our dogs Beau & Hoku have seen Dr. Leara the most times over the years, but I trust any Vet at the Animal clinic to care for my animals! They are honest and upfront about the costs! A dogs care can be expensive these days! Most important, I trust Dr.Leara with our dogs lives! He always tells me the costs and itemizes for me so we can work together to afford the necessary care our pets need, there is no hidden costs ! I would recommend Animal Clinic to anyone with a pet!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Katherine Davis on 2017-07-26

I picked up meds for my kitty. Had to wait a few minutes, but not too long. When I got home, I noticed the box said "for dogs" so I had to call to double check that the meds were the right ones for my cat. Turned out they were. Wish they would have made me aware to ignore the box warning when I picked the med up. Would have saved me a phone call.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Elizabeth Spleth on 2017-07-25

ACH provides great care of my cats. Love them!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-07-25

Stella and I are both very happy with Dr. Leara and all of the supporting staff at ACH

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Elliott & Carole Ke on 2017-07-24

My experience with the Animal Clinic of Honolulu was a positive one. The staff are very polite, friendly and helpful in providing me with information that concerns my pet. Dr. Leara was very impressive about his knowledge in Dog behavior. Being new dog owners, he displayed extraordinary patience with our family and answering all the questions we had. We are very appreciative of his professionalism, patience, friendly personality and time spent with us. We were also happy with our early appointment time on Saturday as my wife works during the week and are appreciative to staff in accommodating our time needs. In all it was a very wonderful experience and if Hoku could talk she would agree except for the part of the temperature check. The Ke's

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Anon on 2017-07-19

I took my dog here when he was very ill. He had stopped eating even though the week before he was trotting up and down the stairs and eating fine. The female doctor that we got (had never had her before) was not sympathetic. She told me about different options that would all cost a lot to diagnose him but kept saying that he was old. All I really wanted was to get him to eat and kept saying that my main concern was that he feel better. We did the blood tests, which cost me close to \$1000. It was a Friday. When they called me on Monday to tell me the results, she said that he had severe kidney failure. She said I could hospitalize him to give him fluids. I kept saying that I only wanted to do that if it would make him feel better and that I didn't really want to hospitalize him since she said no one is even there after they close so he would be alone. She didn't really acknowledge my concern. She said that they would email me a quote for the hospitalization. I told her that was fine since I had to go to work. After not receiving an email by 4pm, I called them back and they said they had left a message on my home phone, which I had already told them earlier not to call since I wanted to be sure to receive the call. At this point it was too late to hospitalize him that day since I wouldn't be able to pick him up and take him there before they closed. My dog died that night and I never heard from them again.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Madeleine Soder on 2017-07-17

Excellent service as always. Thank you!

NPS:

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★★★★★ by Bridgette Young on 2017-07-17

Timely service, Friendly staff

NPS:

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★★★★★ by Amy BROWN (NO SERVICES) on 2017-07-17

Great place. I know my pet will be safe.

NPS:

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★★★★★ by Michelle Rocca on 2017-07-13

I'm so truly grateful for the thorough and compassionate care we have received at the Animal Clinic of Honolulu. Having adopted a senior dog as her third owner faces me with lots of challenges and the competence and clarity of the professionals at this facility make our journey together a lot more comforting along the way. Thank you for your compassion and high standard of quality care. It means a lot to my little family to know we're in capable hands.

NPS:

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★★★★★ by Sandra Young on 2017-07-12

At Animal Clinic, the staff is very professional and welcoming. I'm very comfortable taking my dog there knowing that he'll receive the best possible treatment and care.

The staff keeps in contact with phone calls and e-mails to keep you abreast as to what 's going on or the progress the dog is making after a procedure. I appreciate it very much.

NPS:

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★★★★★ by Anon on 2017-07-10

Only place we trust for our dog(s) while we are away

NPS:

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★★★★★ by Anon on 2017-07-07

I love Dr. Kunimoto, she makes me feel as if she loves my dog as much as I do. She is very knowledgeable and helpful. She spent a long time asking numerous questions and thoroughly checking on my dog. I would recommend anyone to take their pet to this clinic! Wonderful helpful staff that makes you feel like family!

NPS:

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★★★★★ by Jeremy Pascua on 2017-07-01

Awesome!!

NPS:

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★★★★★ by Kevin Doyle on 2017-06-26

The vet tech K was very competent and pleasant, and Dr. Kunimoto answered every one of my questions thoroughly and cheerfully. It was a pleasure to talk with her. I feel like she really cares about me and our dogs. She even demonstrated how I might get my dog's cooperation in brushing her teeth.

NPS:

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★★★★★ by Liberty Peralta on 2017-06-25

Dr. Kunimoto has always been so patient, friendly and easy to talk to! You can tell she genuinely cares about her furry patients and their humans!

NPS:

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★★★★★ by Anon on 2017-06-25

Cannot ask for better health care for my two aging cats.

NPS:

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★★★☆☆ by Anon on 2017-06-24

Appreciate the cleanliness of the office, but service is VERY SLOW despite having made an appointment. Greeting and service at the check-in desk is exceedingly slow despite the presence of two or three front-office personnel at all times. Also, communication between the front and back office seems disjointed, information about pick up times for pets conflicting, I had to come back multiple times before my pet was actually ready despite receiving phone calls saying she was ready.

NPS:

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★★★★★ by Anon on 2017-06-22

Dog was in some discomfort. Had semi annual exam. Nothing glaringly wrong, shr old will get some aches at times.

NPS:

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★★★★☆ by Anon on 2017-06-20

I like the facility and staff. They are great with my dog!!

NPS:

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★★★★★ by Charles Lopes on 2017-06-18

Everyone there is just awesome...

NPS:

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★★★★★ by Dawn Galasinao on 2017-06-18

dr was awesome, very caring. Check out was very fast compared to normal wait time. Great improvement!

NPS:

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★★★★★ by Wayne and Dora Kokami on 2017-06-15

We receive the best care, and our pet is always treated with love and respect. She comes home to us happy and healthy after every appointment. We love this clinic!

NPS:

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★★★★★ by Anon on 2017-06-14

Friendly and accommodating. I've been taking my pets here for over 12 years. Happy with their care and level of service.

NPS:

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★★★★★ by Noreen Young-Oliver on 2017-06-12

Very attentive Team you have there! Every time I visit I think what a great Team-wish I had that response in other endeavors... Thank you so much...You are all appreciated for what you do for my babies!

NPS:

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★★★★★ by Katharine OWEN on 2017-06-12

I was VERY PLEASED that the clinic was able to work in an appointment for my ill cat, and the treatment that he received. Dr. Park spent time showing me xrays and going over what the possibilities are for the illness. Am waiting for follow up blood work results which ALWAYS come promptly.

NPS:

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★★★★★ by Brandi Arakaki on 2017-06-11

Very friendly staff. The lady that checked us in was very nice and happy. Dr. Park was very informative and caring. We're very happy here.

NPS:

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★★★★★ by Stacy Arnold on 2017-06-08

Excellent service!

NPS: N/A

★★★★★ by Thomas Burkhammer on 2017-06-07

Great service as always

NPS:

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★★★★★ by Jessica Bernal on 2017-06-05

Everyone is always so friendly, helpful and caring to my cats! I won't take them anywhere else!

NPS:

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★★★★★ by Nora Perry on 2017-06-04

The clinic is always accommodating because I often come in without an appointment. The doctors are thorough and always explain the procedures and provide excellent instructions.

NPS:

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★★★★★ by Marissa Ross on 2017-06-04

The staff show they really care about Lychee's health, well being and continued care for her.

NPS:

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★★★★★ by Jessica Aydlette on 2017-06-04

When you try to call, it is extremely difficult to speak to anyone. On Friday June 2nd, I called 3 different times and was put on hold a combined 34 mins. Each time I was hung up on and spoke to no one. Prices are a little steep.

NPS:

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★★★★★ by Anon on 2017-06-04

fast and efficent

NPS:

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★★★★★ by Dawn Wakukawa on 2017-06-02

As always, staff was friendly and efficient. My dog's medication was ready and staff asked how she was doing.

NPS:

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★★★★★ by Mary Ann Ostman on 2017-05-31

We had a great experience with both the gentlemen that examined Mollie, as well as took her weight, temperature, and asked us if they were anything unusual that we noticed about Mollie. He was very gentle, friendly, and very well knowledgeable. Dr. Kerr came in and also was very polite. Overall we had a great experience, nothing unsatisfactory. Mollie had no complaints about her visit!!

NPS:

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★☆☆☆☆ by Peggy Murphy on 2017-05-27

Excellent care; responsive, clear communication.

NPS:

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★★★★★ by Scott Matsuwaki on 2017-05-26

Keep up the excellent customer service

NPS:

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★★★★★ by M.J. Matsushita on 2017-05-25

We always appreciate the excellent care our pets receive at Animal clinic.

NPS:

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★★★★★ by Daniel Abergas on 2017-05-22

Very curious and accommodating staff!

NPS:

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★★★★★ by Anon on 2017-05-22

There was only one person to help 5 people in the waiting room as well as answer the phones. The wait time is too long.

NPS:

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★★★★★ by Edie Ramos on 2017-05-20

Always a pleasure to know our furry children will be cared for. The care they provide will always allow us a peace of mind. The staff has always provided impeccable service and treated us as family.

NPS:

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★★★★★ by Tana Alualu on 2017-05-18

Staffs are very respectful and pleasant. Very informative.

NPS:

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★★★★★ by Brent HONJIYO on 2017-05-14

Overall everything went as expected. Only drawback was the wait. I think we were waiting for close to 30 minutes.

NPS:

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★★★★★ by Anon on 2017-05-07

Both the nurse and doctor were very professional and experienced. They were kind and proficient with my dog.

NPS:

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★★★★★ by Charlotte AMII on 2017-05-01

Very caring and friendly. Utmost trust in staff.

NPS:

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★★★★★ by Glenn Vea on 2017-04-30

My Babette was vey calm and comfortable with Dr. Park and everyone that attended to her.

NPS:

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★★★★★ by Steven Johnson on 2017-04-29

They are always great with our dog, who is afraid of everything. Staff is patient and gentle. They give her time to adjust and come out of the corner where she is hiding. They are quick to do, what needs to be done, but we never feel rushed. The perfect place to take your beloved pets to be taken care of.

NPS:

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★★★★★ by Shirleyanne Chew on 2017-04-28

My dogs love to get weighed and don't seem to mind getting their manicures here.

NPS:

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★★★★★ by Mayu Hosoya on 2017-04-27

always have awesome experience. We love Dr. Kunimoto and everyone at ACH. Really appreciate all the explanations and answers our concerns and questions. We LOVE ACH! Thank you!

NPS:

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★★★★★ by Thomas Winber on 2017-04-24

Friendly and efficient.

NPS:

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★★★★★ by Gail Longstreth on 2017-04-23

Amelia was wonderful about handling my order for Oravet. She kept me informed by phone of the progress of the order. Very pleasant staff.

NPS:

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★★★★★ by Amy Nobriga on 2017-04-22

Friendly and helpful staff

NPS:

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★★★★★ by Anon on 2017-04-21

Very kind and professional.

NPS:

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★★★★★ by Anon on 2017-04-21

I appreciate hearing from the vet directly post surgery and again once the path report results came back.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joni Young on 2017-04-19

My 5 year old aussie heeler is "a little skittish;" both Daniel and Dr. Leara were patient, gentle and efficient in handling her, to complete all her scheduled tests and bloodwork needs. The reception personnel aptly answered general questions regarding future teeth cleaning preparation/needs.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lisa VAN DER SPOEL on 2017-04-13

Always great experience.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patty Keaweamahi on 2017-04-12

As always, the front office is friendly and professional.....I so appreciate their help.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Andrea Young-Santos on 2017-04-09

I think they're very good with my cat although I wish I could have a little time to speak with the doctor but the care is excellent!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Grant Marcus on 2017-04-06

Typically outstanding and personable service from everyone we encountered yesterday :-} As good as it gets...

NPS:

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★★★★★ by Sheryn Pereira on 2017-04-05

The doctors and staff are very helpful and friendly and they always make you feel comfortable, they are all awesome!

NPS:

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★★★★★ by Omar Razvi on 2017-04-04

The entire staff takes such great care of my dog.

NPS:

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★★★★★ by Anon on 2017-04-01

It was a very pleasant experience, as usual. The entire staff was friendly and helpful. The veterinarian, Dr. Kunimoto, was very informative and friendly as well. I always learn something new.

NPS:

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★★★★★ by Tracy Sera on 2017-04-01

Great customer service! Everyone is really nice in the office and I felt very comfortable taking my dog there.

NPS:

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★★★★★ by Lynn Ariyoshi on 2017-04-01

Sweetie is in such good hands with Dr. Kunimoto and Daniel, and we truly appreciate it! Praying for the best! Positive thoughts! Thank you always to our dear Dr. Kunimoto, and her staff too! Hugs, Sweetie and Family

NPS:

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★★★★★ by Anon on 2017-03-30

The staff at Animal Clinic of Honolulu was the xceptional. From the moment we checked Sophie (canine) in for her surgery we felt informed and reassured that she was in good hands. Their exceptional service continued when we finally picked Sophie up at the end of the day. Mahalo!

NPS:

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★★★★★ by Susan Inouye on 2017-03-30

We're very happy with the care and affection lavished on our dogs and cats. The staff is professional and friendly. We have recommended them to several friends. We're so glad to have found you!

NPS:

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★★★★★ by Gary Toyama on 2017-03-29

The staff is friendly and efficient. They did a great job with Mauna Kea.

NPS:

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★★★★★ by Kathryn Xian on 2017-03-29

Dr. Park was able to identify that my dog was in pain and had a neck injury. Her exam took place in front of me and I really appreciated the full assessment. Previously, I had taken my pet to another clinic but they didn't do much and I felt that they just wanted to quickly finish the free appointment and put my dog on monthly meds

(adopted dogs from the Humane Society get free physical exams). Reviews online said that The Animal Clinic of Honolulu was over-priced but the work was top rate and I know what's wrong with my dog without extra appointments or added costs. I'm very happy for the services here.

NPS:

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★★★★★ by Kelimia Mednick on 2017-03-24

Friendly staff with huge hearts for our pets.

NPS:

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★★★★★ by Christine Beck on 2017-03-22

My first visit with my little dog Paulie was wonderful. Office staff were prompt, efficient, and provided all needed information. Dr. Park and the vet technician were both professional and very gentle with Paulie and clearly explained their assessments. Very impressed and happy to find this clinic for in my neighborhood!

NPS:

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★★★★★ by Kathryn Cabacungan on 2017-03-17

I am familiar with this vet clinic since I boarded my previous dogs there. I was pleased that this was one of the vets recommended by the Hawaii Humane Society to follow-up with a shelter exam for my newly adopted dog. This clinic is conveniently located, has ample parking, bright & roomy waiting/exam areas, friendly staff & professional vets. All-in-all this is a lovely clinic.

NPS:

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★★★★★ by Anon on 2017-03-15

Great customer service.

NPS:

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★★★★★ by Anon on 2017-03-14

They are very kind and compassionate towards people and animals at this facility. My animals felt more comfortable at this place way more then a couple other places I've had to take them.

NPS:

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★★★★★ by Dannelle Howell on 2017-03-13

My dog was very at ease she is high strung and a worry wart but she had a great experience and is doing well after her much needed visit

NPS:

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★★★★★ by Anon on 2017-03-13

Our visit was fine up until a diagnostic test was not run when it was supposed to thus my pet didn't receive treatment right away. Didn't appreciate the wait in the meantime my pet could've gotten sicker while waiting for treatment. The diagnostic test was to tell us what was to be done next. I felt treatment for my pet was delayed because the diagnostic test was delayed. Otherwise, the visit was pleasant and everyone was professional.

NPS:

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★★★★★ by Anon on 2017-03-13

Dr. Kunimoto is the best and I wouldn't take my dog to anyone else. She always makes me feel comfortable and always willing to help and answer all my questions.

NPS:

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★★★★★ by Anon on 2017-03-12

The care was timely and professional as always.

NPS:

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★★★★★ by Madeleine Soder on 2017-03-11

Wonderful service! Very competent and caring staff. Thank you!

NPS:

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★★★★★ by Jeremy Pascua on 2017-03-02

Awesome

NPS:

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★★★★★ by Eric Wong on 2017-02-28

Had an appointment for my dog's annual check-up and vaccines, no waiting, good rapport with staff and Doctor, always a pleasant, friendly, relaxed; "family" atmosphere.

NPS:

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★★★★★ by Anon on 2017-02-25

Clean office, friendly and helpful staff. Was our first visit. Look forward to bringing our dog in the future.

NPS:

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★☆☆☆☆ by Anon on 2017-02-20

The staff at Animal Clinic of Honolulu was very courteous and friendly to Pono and me. When warned that Pono might bite, the nurse assistant was careful to respect Pono's warnings. Dr. Kumamoto was thorough and patiently explained what tests were to be done on Pono. After picking him up, Dr. Kumamoto called me to explain further the follow-up treatments for Pono. My only gripe was that the billing was inaccurate and I had to explain to the cashier that I had declined one of the costlier tests. After struggling to get her to understand, she went back and had billing figure out what had happened. I had been double billed so, although the declined test was subtracted, another fee for the same thing was still listed. We finally got this straightened out.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Judy WISDOM on 2017-02-20

Always a pleasure to have Dr.Kristen Kunimoto take such good care o my special friends. With Aloha, Siobhan Wisdom

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Colleen / Cha Smith on 2017-02-18

You guys were very helpful and reassuring. As you know, pet owners are half the problem as we deal with anxiety, etc. Rosco is very disoriented (forgot how to pee, walks in circles, not interested in water or any simple food like bone broth). After asking a few friends, I decided this is a "normal" reaction to pain med injection (sedation), most likely. Perhaps explain this part next time to ease the human confusion and worry. Thank you for being so kind and patient with us pet owners. Makes a big difference! Colleen

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-02-16

Great, courteous service

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tana Alualu on 2017-02-16

Ashley and Hannah showed warm and welcoming approach in setting up Brutus boy for boarding. Truly appreciate your welcoming spirits demonstrated on each visit.

NPS:

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★★★★★ by Danilo Astrero on 2017-02-14

Awesome first puppy visit. Friendly staff welcomed our pet and his family in. Reassuring feeling that the professional staff took their time and showing their passion for taking care our puppy. Clean and welcoming environment calmed our puppy to make it feel like home. Overall experience is a plus and would recommend it to family and friends.

NPS:

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★★★★★ by Anon on 2017-02-09

Friendly and competent staff. Excellent information and choices explained well.

NPS:

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★★★★★ by Nora Perry on 2017-01-31

The clinic is very accommodating because I usually don't have an appointment but they've always managed to squeeze me in. I feel confident that my pets are getting excellent care. Thank you Animal Clinic.

NPS:

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★★★★★ by Daniel Abergas on 2017-01-31

Clinic was very clean and the staff showed a lot of care.

NPS:

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★★★★★ by Anon on 2017-01-30

Called on a busy day for a refill on a prescription and hit it right away

NPS:

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★★★★★ by Ray Mark Pugay on 2017-01-28

It was my very first time ever at any animal clinic. I was really nervous and did not know what to expect. One step inside the clinic and the staff immediately welcomed me. The receptionist even knew my puppy's name! Everyone was really friendly and took great care of my puppy. They did a great job in explaining all the things that I needed to know about taking care of my puppy. Animal clinic of Honolulu is a great place to take your pets.

NPS:

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★★★★★ by Maureen Kilcoyne on 2017-01-26

Always welcoming and professional

NPS:

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★★★★★ by Malia Kaku on 2017-01-25

Dr. Park was amazing! My pup was shaking he was so scared but she was so calm and reassuring. I think they're buddies now. (:

NPS:

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★★★★★ by Ms. Chuckie on 2017-01-19

The staff is amazing!! They are caring, knowledgeable and timely. The doctors give your pet total attention when in the examining room and also asks the owner if there are any questions or concerns. What I like about the visit the most is that they do not rush you in and out. They care about you and your pet!!!!

NPS:

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★★★★★ by Wendy Kawabata on 2017-01-19

Dr Leara is excellent.

NPS:

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★★★★★ by Thomas Burkhammer on 2017-01-11

As always Staff was exceptional.....

NPS:

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★★★★★ by Tony Au on 2017-01-10

I enjoyed the fact that you folks opened up a surgery room to see me to avoid delay of the appt. I really appreciated that actually since I was taking time away from work. Also, the doctor had a really nice personality and disposition. I have met his wife before, and thought she was super sweet. They are both terrific, and I am glad that my friend referred me to you folks. Also, the fact that you were able to fit me in right away was great too!

NPS:

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★★★★★ by Amy Nobriga on 2017-01-05

Very caring and informative doctors

NPS:

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★★★★★ by Ms. Chuckie on 2017-01-05

From beginning to end, the staff and Dr was warm, welcoming and informative.

NPS:

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★★★★☆☆ by Tracy Bradley on 2017-01-04

Was disappointed that with an appointment it was still 20 minute wait and then told the vaccine couldn't be given because my dog was too young. I'd given age and reason for appointment when making the appointment.

NPS:

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★★★★★ by Jane Jones on 2016-12-29

Needed health certificate for pet travel and was in and out with cert in hand.

NPS: N/A

★★★★★ by Kristen Wolf on 2016-12-28

We adopted our dog, Piper, a day before our visit to Animal Clinic of Honolulu. They gave Piper a free physical examination (partnership with Hawaiian Humane Society). The reception team, vet techs, and vets were all friendly and gave wonderful medical advice. They also gave Piper lots of love and some treats.

NPS:

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★★★★★ by Richard Barber on 2016-12-28

Everyone was very courteous, friendly, caring and professional. They made my fur-baby comfortable. Thank you!!

NPS:

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★★★★★ by Shalli Ellis on 2016-12-23

Love this clinic. The doctors and staff are so caring and knowledgeable. We've been coming here for over 8 years!!

NPS:

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★★★★★ by Anon on 2016-12-22

Very friendly and caring staff and doctor

NPS:

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★★★★★ by Susan Inouye on 2016-12-22

I was able to get the 3 cats in for their annual checkup on very short notice, which was needed because I had let our Revolution run out. The counter staff, vet techs and vets are just amazing at ACH. We're so lucky to have you.

NPS:

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★★★★★ by Charles Lopes on 2016-12-18

The staff is awesome and Nala just loves to go to her appointments.

NPS:

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★★★★★ by Wayne Niide on 2016-12-17

Facility has ample parking. Waiting room is spacious and well maintained. Front desk staff very friendly (Amelia, Ashley) which is your first contact towards treating your pet. The second is the Veterinarian Tech (Daniel) which does a good job and gathers data on what is ailing your pet. Finally I had Dr. Leara completed the examination and determines what we would do to take care of Bozu. Dr. Leara does spend the time to

explain assessment, options and collaborated with me to determine best course of action. The next steps would be for me to complete the full course of medication to treat Bozu. Overall experience very comforting. Optimistic on Bozu's recovery.

NPS:

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★★★★★ by Kathryn Raymond on 2016-12-16

Staff very nice and accommodating.

NPS:

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★★★★★ by Katharine OWEN on 2016-12-16

Your staff was REALLY HELPFUL when I dropped my 3 cats off to board while I travel. They let me go in the back with them and see where they are going to stay this time. I shared my concerns for Spats and Lilo, and gave them what information I had on Squeak since he is a new addition that started out as a feral cat. Dr. Kunimoto called later in the afternoon with the information about my concerns on all three, and we discussed the the treatments necessary while they are in your care. I ALWAYS appreciate the follow up that you give about any cat that you are caring for when I am out of town.

NPS:

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★★★★★ by Kelimia Mednick on 2016-12-15

Courteous and professional.

NPS:

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★★★★★ by Jan Fogelberg on 2016-12-13

Love this place! Super nice people who care about my animal, run on time and charge reasonably.

NPS:

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★★★★★ by Mayu Hosoya on 2016-12-13

Always awesome service!

NPS:

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★★★★★ by Amanda Enomoto on 2016-12-11

Dr. Kunimoto is awesome! We are so lucky to have found such knowledgeable and compassionate doctors & staff for our four legged fur baby. It has been many years now (5+) and the service is as impeccable as our first visit.

NPS:

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★★★★★ by Andrea Young-Santos on 2016-12-10

It was a GREAT experience once again for "Knks" my cat, and I! The are the best!!!

NPS:

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★★★★★ by Carie Sarver on 2016-12-10

During our dog's first visit everyone in the office was very friendly and courteous . Our wait time was minimal and all of my questions were answered. I will be very comfortable returning for our follow ups.

NPS:

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★★★★★ by Madeleine Soder on 2016-12-09

Wonderful, caring, knowledgeable, professional staff.

NPS:

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★★★★★ by Julie Percell on 2016-12-08

they take care of my dog.

NPS:

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★★★★★ by Kevin LEE on 2016-12-07

Doctor was able to make room and time to check our dog with out an appointment.

NPS:

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★★★★★ by Anon on 2016-12-06

I love bringing my dogs to the Animal Clinic of Honolulu—and my dogs do too! Great staff, great space and great service. Thank you!

NPS:

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★★★★★ by Anon on 2016-12-04

It was quick and easy. The only thing was the receptionists weren't that friendly.

NPS:

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★★★★★ by Scott Flaherty on 2016-12-03

Ashley is awesome by being informative and eager to help. She remembers me dogs as well as myself. Yesterday she walked me through the teenaged rebate process-very helpful. Everyone that works there is all smiles making it very welcome

NPS:

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★★★★★ by Scott Groeniger on 2016-12-02

Really great. Docs and office staff as well as techs are super nice and really concerned about animals. Highly recommend.

NPS:

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★★★★★ by Christine Ogino on 2016-11-20

Dr. Leara and staff are very professional in their care for Honey. Thank you very much for always attending to our needs. Thank you to Amelia and Ashley, the two Daniels and everyone for loving Honey as I do !

NPS:

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★★★★★ by Suzie PETERSEN on 2016-11-19

Dolby, my cat, spent a wonderful 10 days at the clinic and loved the attention! Dr. Leara did a great job saving her eye.

NPS:

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★★★★★ by Sandra Kwock-Silve on 2016-11-17

I was struck by the welcome and friendly atmosphere that made both Punahale, my cat and I feel comfortable despite our stress about his health. I felt that Dr. Kunimoto was careful in her approach to diagnosis and I appreciated that she and all staff communicated with my cat as well.

NPS:

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★★★★★ by Greg Uyehara on 2016-11-16

What can I say, the Doctors and Staff are the best there is.

NPS:

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★★★★★ by Tamarin McCartin on 2016-11-15

Thank you for getting Maui's dental cleaning scheduled so quickly. As usual his care was great.

NPS:

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★★★★★ by Christina Berry on 2016-11-15

Friendly and personable staff. I really feel like you care about my dog and his well being. I drive all the way from pearl city to have you take care of my pup. Thank you

NPS:

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★★★★★ by Grant Marcus on 2016-11-11

Ashley is simply awesome.

NPS:

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★★★★★ by Eric Wong on 2016-11-06

It would have been 5 STAR except for the fact that with the minor emergency I had in the field with Emily, when I called from the field, I was put on hold, could hardly understand what the employee said, waited for over 10 minutes, gave up and called again a 10 minutes later when I had gotten out of the hunting area and back to my vehicle with Emily secured in her kennel. When I called the second time, I was helped by Ashlee and she had me hold for a few minutes until Dr. Leara was available, then I was able to talk to Dr. Leara and get his advise and recommendations, and bring Emily in for examination and make sure that they expected me. Although, you were very busy, Dr. Leara was still able to fit Emily and I in, to have her checked and diagnosed. Animal Clinic has always treated my dogs and I as family, That is hard to find and a Great Asset to have. We love Animal Clinic, it's Doctors and staff dearly.

NPS:

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★★★★★ by Audri Quinlan on 2016-11-06

Dr. Park was amazing. She gave us multiple options including the Humane Society, as we had just adopted our dog, for her treatment. She was attentive and caring.

NPS:

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★★★★★ by Anon on 2016-11-06

Great vets. Phone in follow-through spotty.

NPS:

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★★★★★ by Anon on 2016-11-06

I love the vets. They are outstanding, but a couple of times with a time-sensitive question or medication need my question hasn't gotten to the doctor that day - or once not at all - and I have had to call back and wait another day. Fortunately one can call VERC which I do when I don't get a call back on a time sensitive issue after half a day. Friends of mine toggle between two vets - one for quick call-backs and Animal Clinic for up-to-date care. During the visits with the vets, it's great! That's why I stay. Phone-in follow through, not as reliable.

NPS:

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★★★★★ by Juanita Torres on 2016-11-03

The staff was very nice. The tech that took us in the room was very caring and explained things to me before the doctor saw my pet. I had Dr. Leara he was very nice and went over everything that needed to be addressed & concerned about before my pet surgery, I was given all the options and I felt relieved knowing that he offered it. Came back the next morning to drop off pet and was told to expect a call from the dr and was happy to hear that. Surgery went well dr did call and gave instructions for going home and when I picked up my pet the staff went over the meds and set up appointment for recheck. I would definitely recommend this veterinarian.

NPS:

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★★★★★ by Ronald Tabor on 2016-11-03

Your staff is always polite and helpful. I ordered some medication by phone on Saturday. As of Wednesday, it hasn't arrived yet.

NPS:

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★★★★★ by Roger Ishigami on 2016-11-01

Always a nice experience for me and my room-mate!

NPS:

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★★★★★ by Anon on 2016-11-01

Staff is excellent, helpful and professional. Great experience!

NPS:

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★★★★★ by Sharleen Andrade on 2016-10-30

Always great service by friendly staff. The vets here take the time to discuss your pets care. Mahalo!!

NPS:

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★★★☆☆ by Anon on 2016-10-29

Pricey, phone calls not always answered, but put on hold .Once waited an hr. then hung up. Dr. was caring & fair not charging us for 4th or 5th visit for ear fungal infection .Customer needs to be pro active about asking why so many visits. Educate self by asking detailed questions.

NPS:

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★★★★★ by Meghan Gerard on 2016-10-28

I love you guys! We have been through thick and thin together! You have always been there for me.

NPS:

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★★★★★ by Emily Kwan on 2016-10-27

Excellent services and technology, reasonable price, nice clinic with adequate parkings.

NPS:

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★★★★★ by Tana Alualu on 2016-10-22

Excellent!

NPS:

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★★★★★ by Carl Mitchell on 2016-10-20

It's refreshing to see and experience the high level of professionalism each time we bring in one of our pets. Your caring attitudes remind us of why we've chosen the Animal Clinic of Honolulu for our pets. Thank you.

NPS:

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★★★★★ by Emily Kwan on 2016-10-19

Top notch services and technology

NPS:

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★★★★★ by Francis Imada on 2016-10-18

Friendly, caring staff and veterinarian. Organized and my appointment was on time. They hugged my dog.

NPS:

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★★★★★ by N. Loy Higgins on 2016-10-11

Always a pleasant experience! Friendly and knowledgeable staff FANTastic vets!!! They love the animals.

NPS:

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★★★★★ by Anon on 2016-10-11

Wonderful team of caring staff and very competent doctors.

NPS: N/A

★★★★★ by Delia Almares on 2016-09-30

We are soooo HAPPY to have found Animal Clinic Of Honolulu. Our cats doctor doesn't board anymore & we've taken our cat Nena there twice to be boarded. The staff is excellent & I can tell truly cares for Nena. She's not stressed when we pick her up & that's a good sign right. It's so nice to know we can go away with no worries. We would highly recommend to anyone reading this review to trust your pets care with them.

NPS:

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★★★★★ by Amy Nobriga on 2016-09-27

Receptionist friendly

NPS:

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★★★★★ by Wendy Nitta on 2016-09-26

Excellent, friendly staff who really care about the quality of service/care my dog and cats receive!

NPS:

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★★★★★ by Jenny Lehmann on 2016-09-25

The staff is great and very friendly!

NPS:

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★★★★★ by Lindsay Gytoku on 2016-09-22

The staff is very nice an accommodating.

NPS:

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★★★★★ by Caila Ball on 2016-09-21

I always feel like the doctors take their time with our dogs. We always feel important and listened to, the visit is never rushed. I never leave with any unanswered questions or feeling like we were taken advantage of. They are always up front, honest and provide excellent care!

NPS:

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★★★★★ by Nancy Lee on 2016-09-20

Excellent service and friendly staff

NPS:

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★★★☆☆ by Anon on 2016-09-19

I had to wait 40 minutes to see the doctor. I understand that you were short handed but that's the longest I had to wait. Secondly, we had our dogs nails cutt, her nails are so sharp and were not filed that we got scratched up. I usually take her to Petco and have never experienced that.

NPS:

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★★★★★ by Thomas Burkhammer on 2016-09-15

OUTSTANDING SERVICE AS ALWAYS

NPS:

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★★★★★ by Elberta Usui on 2016-09-15

Staff was courteous and professional

NPS:

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★★★★★ by Liberty Peralta on 2016-09-09

The people here are always so nice to Mara, my cat! The staff will usually take the time to talk with me and Mara while we're waiting. During our last visit, Mara had to be burrito'd and held down just to trim her claws. The techs were patient, quick, gentle yet firm with her, and we were out of there in no time. Afterward, Mara acted like nothing happened, and she was friends again with the techs! Great bedside manner, customer service and genuine care for their patients make Animal Clinic of Honolulu a winner!

NPS:

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★★★★★ by Madeleine Soder on 2016-09-09

Wonderful caring and knowledgeable staff. Thank you!

NPS:

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★★★★★ by Marshall Suehiro on 2016-09-09

Very competent and friendly staff.

NPS:

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★★★★★ by Jeremy Pascua on 2016-09-03

Awesome!!!

NPS:

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★★★★★ by Jennie FARLEY on 2016-09-02

Best vets on island!

NPS:

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★★★★★ by Minnette FERRER on 2016-08-31

The team at Animal Clinic of Honolulu is always friendly and efficient. We have been taking our dog to them for five years, and will continue to do so.

NPS:

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★★★★★ by Anon on 2016-08-29

The staff was very courteous and quick to receive us. The doctor was very informative as was his aide. We left with a little more information to better take care of our pet. We're due back for a follow up & we look forward to seeing how much of a change there will be because we learned some things while there.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tony Au on 2016-08-26

Everyone from the receptionist to the vet technicians to the doctors were all so nice! We brought in two neonatal kittens that were not looking well and someone immediately grabbed them to look after them while we filled out paperwork. They requested that they stay with them for a bit for monitoring. Unfortunately one passed, but the vets did everything that they could, from CPR to blow drying. It really felt like all hands on deck. They kept us informed throughout the whole process. We took the other one home with us and Dr called the next day to see how he was doing. So far he is doing okay. If he makes it, this will be his lifelong vet!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Emily Collins on 2016-08-25

Wonderful experience every time we go!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lincoln Okita on 2016-08-25

Tessie joined our family as a shy, skittish 9 month old pup needing to be updated on her basic well-puppy status. Dr. Kunimoto and her staff completed weights, measures, blood draw and exam, a plan for catching up immunization status was made. Everyone seems to acknowledge her personality and provide their care in a manner to make her as comfortably as possible.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Pam Bennett on 2016-08-25

Very friendly and helpful staff and a caring Doctor

NPS:

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★★★★★ by Michelle Rocca on 2016-08-24

My dogs were treated with not only an incredible level of skill and competence, but also compassion and gentility. I am very grateful for the services provided.

NPS:

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★★★★★ by Julie Percell on 2016-08-24

Love the way they treat my beautiful puppy. Reminders that she's due for a check up. reup on a scrip. Suggestions on how to take care of an allergy.

NPS:

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★★★★★ by Heidi Vavul on 2016-08-21

Professional, knowledgeable, great empathy and understanding for those of us who love our pets like children.

NPS:

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★★★★★ by Brian Wheeler on 2016-08-18

Everyone was so nice! They go over everything step by step and answer any questions you might have.

NPS:

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★★★★★ by Anon on 2016-08-15

Quick and effective service!

NPS:

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★★★★★ by Wayne Niide on 2016-08-13

Bozu was handled very well by the staff and Dr. Leara. Although his dental procedure did not end up with any extractions his crown treatment and cleaning seemed to help.

NPS:

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★★★★★ by Anon on 2016-08-07

Again, a friendly experience. They make Maya feel so welcomed. Wait is never long and Dr. Kunimoto really listens to your concerns.

NPS:

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★★★★★ by Nancy Miller on 2016-08-06

All of the Animal Clinic personnel were very kind and helpful. My only suggestion would be to inform clients of costs before proceeding. I thought I was getting a free check-up after adopting a dog from the Humane Society. I was charged \$91 because my pet turned out to have a medical problem. Part of the charge is for a stool test (unrelated to the medical problem), which was not explained to me in advance. The rest was for the exam. I don't have a problem with being charged for service, but I was not informed that I would be charged.

NPS:

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★★★★★ by Noel Clay on 2016-08-06

We love coming in. This is the best vet clinic I've gone to in all my years with pets.

NPS:

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★★★★★ by Angela Payumo on 2016-08-05

The staff in the front are very helpful and knowledgeable. It has been (relatively) easy to get appointments. While my dog is obviously nervous being there, the staff are very gentle and soothing with her.

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★★★★★ by Jim Mersberg on 2016-08-02

Great care as usual, friendly staff, and reasonable, thank you.

NPS:

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★★★★★ by Anon on 2016-07-30

Friendly, efficient, loving and caring staff.

NPS:

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★★★★★ by Anon on 2016-07-30

A bit pricey but excellent tracking of required vaccinations, & tests for pet. Assistant staff generally friendly & helpful. Rarely ever see the Dr. but she seems to truly care about our pet. The standard response, "we r having an emergency right now,, can u hold?" when there r 1-2 assistants answering the line seems nappropriate (bogus). Usually quiet, clean, pleasant environment in lobby.

NPS:

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★★★★★ by Anon on 2016-07-29

Dr. Kunimoto was wonderful with my cat. I am happy to have Blue Bell in her excellent care.

NPS:

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★★★★★ by Tana Alualu on 2016-07-25

Awesome services were provided by the doctor and his staff Team.

NPS:

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★★★★★ by Anon on 2016-07-25

The team at Animal Clinic of Honolulu are great! I rescued a kitten that had been dumped at the entrance to the Na Pueo Mini Park in Alewa Heights. Dr. Leara performed her examinations, vaccinations, her spay and microchip. Fees were reasonable for all the work performed. The team are very caring and are concerned about your pet's well being.

NPS:

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★★★★★ by Masumi Masamitsu on 2016-07-25

Dr. Kunimoto really takes the time to thoroughly check out our dog. She always gets down to his eye level to talk to him and is compassionate towards him. She has also been extremely supportive to our family as well.

NPS:

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★★★★★ by Mary Ann Ostman on 2016-07-22

Exceptional customer service, was greeted when we arrived by the girls at the front desk. We did not wait long, technician came out, very personable, took Mollie into the examination room, making her feel comfortable. In no time, came out after drawing blood work and informed both my husband and myself that she had done very well. Staff and technician made us feel very comfortable and were very accommodating.

NPS:

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★★★★★ by Ronald Acnam on 2016-07-22

Very accommodating. Staff if thorough and knowledgeable.. Staff really cares took time to explain everything especially first time puppy owners.. Definetly will be coming back here for vet needs..

NPS:

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★★★★★ by Anon on 2016-07-22

My cats got thoughtful care, and I had all my questions answered.

NPS:

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★☆☆☆☆ by Rona-Lynn Fejeder on 2016-07-21

just stopped by to pick up meds. They were ready and the service was friendly and fast.

NPS:

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★★★★★ by Carl Pitre on 2016-07-16

Your providers and staff are consistently kind and pleasant to deal with. Your prices are fair and your hours are just what we need. We know that our dog Mele comes away from her visits happy and healthy!

NPS:

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★★★★★ by Anon on 2016-07-14

Always a friendly and professional environment.

NPS:

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★★★★★ by Mary Morales on 2016-07-14

Staff was very courteous and took great care of Chewy. Dr.Kunimoto is always very personable and treats us like family. Despite some procrastination on my part the staff was very accomodating.to help ensure Chewy got papers to move with us next week to California.

NPS:

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★★★★★ by Ryan Akee on 2016-07-13

All the Doctors and Staff are excellent. They took care of our Ridgeback's as their own. You can rest assure that your loved one (not just pets) will get the best care no matter what age they are. Thank you Animal Clinic of Honolulu. God bless.

NPS:

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★★★★★ by Anon on 2016-07-11

Very friendly and caring staff. The facility is big, clean, and lots of parking.

NPS:

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★★★★★ by Anon on 2016-07-07

Great Service!

NPS:

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★★★★★ by Makana/Wondalyn Smith on 2016-07-07

I was very impressed with the Animal Clinic. The atmosphere is calm and quiet not too many pets waiting to be seen. It was our first time here I was a bit nervous and so was our pet. One of her bandages had come off so it needed to be replaced. I noticed this Clinic was just down the street from where we lived so I decided to look it up. It had great reviews, they open early and go by appointments only so I decided to give them a try. We are definitely coming here from now on. The staff is so patient and

concerned about you and your pet, as well as Dr. Matthew Leara. He is so patient and kind no rushing, very caring communicates well with you regarding your pet's health & well being and he makes sure that you understands. He interacts well with your pet and vice versa. I highly recommend this Clinic if you are looking for a place to bring your pet.

NPS:

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★★★★★ by Ronald Tabor on 2016-07-06

The lady I spoke to was very helpful

NPS:

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★★★★★ by Deborah Johnson on 2016-07-03

Consistently excellent.

NPS:

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★★★★★ by Andrea Lehman on 2016-07-02

The experience was excellent; i.e. timely and professional. Also, I appreciate having your Office Manager back from maternity leave. And, I like the professionalism of Daniel who understands my cat's anxiety level and deals with it appropriately - quickly, carefully and confidently. Thanks for everything. Aloha, Andrea (Princess Mia's Maid)

NPS:

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★★★★★ by Anon on 2016-06-30

The doctor and her staff treated both of us wonderfully!

NPS:

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★★★★★ by Joe Mcconnell on 2016-06-30

A very good pet clinic that takes interest in serving your pet. All staff are courteous except for one of the front desk receptionists who has given me an attitude in the past. The only big concern I have with the clinic is how quickly your bill can sky rocket without any of the staff explaining the charges before performing the procedures. Taking my dog in for his first visit, found he had an ear infection and needed a prescription for itching: total was over \$300. \$52 alone for visit itself. For my follow up appointment to simply get a second look at him and a vaccination and I walked out the door with a bill for nearly \$400. They do not explain the charges before performing treatments and tests, which drives your bill through the roof unbeknownst to you until the minute you are leaving. Be careful!

NPS:

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★★★★★ by Wayne and Dora Kokami on 2016-06-27

Jackie had a great check up with Dr Kunimoto. Dr K was sweet and just an awesome veterinarian. Jackie took to her immediately and that was a good sign. We love this place!

NPS:

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★★★★★ by Diana Clark on 2016-06-26

thank you!

NPS:

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★★★★★ by Cynthia HUNG on 2016-06-25

Friendly, welcoming staff. Nice follow up of lab results.

NPS:

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★★★★★ by Caila Ball on 2016-06-23

From the moment we checked in to the moment we left I feel we were taken care of, listened to, and treated like family. So glad we found Animal Clinic of Honolulu

NPS:

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★★★★★ by Jason/ Dale Theodorson/ Pendleton on 2016-06-22

The vets and staff are friendly and helpful. They take time to answer my many questions that I have about our dogs, Prince and Dolly. I trust their advice and recommendations that they give me when the fur babies are sick.

NPS:

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★★★★★ by Luke/Destiny Johnson on 2016-06-19

Our dog was only in Hawaii 26 hours and needed a vet. Thankfully a friend recommended the Animal Clinic of Honolulu and we were able to get an appointment the same day. The entire staff was welcoming and amazing. We are happy to have found a great vet for our dogs in our new home.

NPS:

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★★★★★ by Nancy Reed on 2016-06-17

Thanks for always being there to help. Especially with the pre-flight checkups.

NPS:

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★★★★★ by Anon on 2016-06-14

I really liked how Daniel and Dr. Leara explained everything to me in a simple way. I'm glad that Dr. Leara gave me a solution to my dog's problem immediately so that treatment could start ASAP. The girls at the front desk were very nice and provided great service. Overall, I was very happy with my first experience at the Animal Clinic of Honolulu and will be recommending them to friends and family.

NPS:

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★★★★★ by Anon on 2016-06-11

A lump hidden by our dog's docked tail was found during her annual well dog visit. Surgery was scheduled for a few days later and completed without complication. Well, she did have a razor burn over the area that was shaved for surgery but we were able to treat it via a telephone consultation, no need to take her back to the office. Written care instructions were clear. Results of the pathology report (benign) were called to us. When we returned to have the stitches removed the tech came out to the car and did it instead of requiring us to go in an exam room. I don't know if that made the dog happier but I appreciated it. Our dogs are original patients to Drs. Leara and Kunimoto. We have been fortunate to need them mostly for well dog visits and the occasional sick call. 2016 has had a couple of more complicated visits. We appreciate the care and concern of the doctors and their staff.

NPS:

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★★★★★ by Mabel Ishizaki on 2016-06-11

Dr. Matt was great, so was Daniel(?) very Professional and helpful.

NPS:

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★★★★★ by Liberty Peralta on 2016-06-11

Dr. Kunimoto and the staff were so welcoming and patient with my cat Mara! They helped ease this first-time vet visit with good information, humor and bedside manner. Definitely will be coming back. Thank you!

NPS:

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★★★★★ by Anon on 2016-06-11

Finally decided to book with an off base vet after getting sick of jumping through hoops to get seen on base. Booked a Friday appointment about a week out, and got there 20 minutes early. I was the only person there and was seen right away after

completing paperwork. All staff was extremely friendly and patient with my 4 month old kitten who has very scared and angry. Great work done by all, definitely recommend to everyone.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Ray Oda on 2016-06-10

Very friendly and professional staff. Ashley at the reception desk checked my cats in quickly and efficiently; she was very welcoming as well!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Nancy Lee on 2016-06-09

Very positive first boarding visit. Dr. Kunimoto and staff were helpful, knowledgeable and caring. Even Lexi seemed happy going into the clinic.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Catherine Vares on 2016-06-09

Friendly efficient and exams are thorough. Dr. Liara is kind and gentle with the animals. Good for boarding too. Been going there over 10 years.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-06-06

They came to my rescue when my home was flooded and my cats needed shelter, one of which was recovering from an injury with a cast on her leg. Animal Clinic of Honolulu took my cats in on less than 24 hours notice, provided immediate care and comfort for both cats. Knowing they are in a safe, dry place, being spoiled and cuddled relieved a lot of stress on my part. As of this posting, both are doing fine and loving the attention provided by the entire staff. Mahalo Animal Hospital of Honolulu!!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joanne Bottomley on 2016-06-03

Always a pleasure, feel extremely satisfied with the service and staff at your clinic-will keep going to your clinic as long as I have pets

NPS:

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★★★★★ by Patty Keaweamahi on 2016-06-03

I always feel welcomed coming into the lobby.....Max has always walked out of there feeling better. He is never afraid to go see the vet...as everyone there pays such wonderful attention to him. He eats it up! If I didn't have to live on a fixed income, I would be bringing Max there more often for checkups and more treatments for his allergies, but I simply cannot afford to.

NPS:

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★★★★★ by Marc Schumann on 2016-06-01

I been taking my cat to this Clinic for the past 3 years, and I have always had great service here and the people there are friendly and great! I defiantly recommend this clinic to everyone.

NPS:

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★★★★★ by Thomas PANG on 2016-06-01

Dr Leara and his staff always seem to put me first no matter how busy they are. I.e. It's 5 beagles are always experiencing some sort of emergency, and they have addressed my concerns every single time. They have become like family to me. Their care and compassion is bar none.

NPS:

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★★★★★ by Chelsea Zaniboni on 2016-06-01

Very nice staff, spend an hour with my dog and I answering questions, explaining vaccines, and working out expenses. Thank you :)

NPS:

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★★★★★ by Melody Namiki-Roberts on 2016-05-28

Everyone is so friendly. The staff are very caring and knowledgeable about all our animals.

NPS:

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★★★★★ by Lincoln Okita on 2016-05-28

Information that was provided by Dr. Leara was informative and helpful. Staff provided clear instructions about medications and post-operative care. Appreciated the follow up call the following day to see how Pua was doing. Also answered our question about Pua's care a few days later in a prompt manner. My only suggestions are to add to the written care instructions about how to deal with sensitive/itching skin. Once we got the okay, we applied hydrocortisone cream to the area (but not the surgical area) which seems to have really helped relieve Pua's discomfort and helped her rest comfortably. Also used baby wipes to help clean the surgical area, especially since it was near her anal area and needed to be kept clean. Have heard from others about Dr. Leara's excellent surgical skills.

NPS:

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★★★★★ by Julie Percell on 2016-05-25

My dog gets excellent care from everyone at the Animal Clinic.

NPS:

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★★★★★ by Anon on 2016-05-23

I highly recommend Dr. Kunimoto and her staff at Animal Clinic of Honolulu. I really wish we had found her earlier and not have completely wasted our time and money at The Blue Cross. Dr. Kunimoto was so kind and compassionate, so much so that she made such a lasting impression on both my husband and I.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-05-22

Staff are always professional and caring.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sheri Fujimoto on 2016-05-22

Amelia is the best! First time my dog saw dr kunimoto she was very nice and informative

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mayu Hosoya on 2016-05-20

We are very Happy that you are our vet. Felt so much caring from everyone. No pressured for unnecessary service offered. Truly can tell that you all are here for our pet. Well explained and answered questions about our be loved family member. Thank you very much!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-05-16

The staff & facility @ KoKo Head Ave are excellent. Our pet is very well taken care of when we board her & we feel worry free. Mahalo

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Madeleine Soder on 2016-05-11

Wonderful, knowledgeable, compassionate staff. My cat is now in great health thanks to Dr Kunimotos treatment plan. THANK YOU!

NPS:

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★★★★★ by Donna Olayan on 2016-05-09

Since I moved to Honolulu from Ewa, i've been looking for a closer vet for over a year. I recently got a kitten so I decided to make the move with a new vet. Based on Yelp reviews I chose to try Animal Clinic. I'm big on customer service so two main things that will win me over is a friendly front staff and a personable vet. On my drive to the appointment, my cat made diarrhea in the kennel carrier. Yes, you can imagine the mess it was with a cat and kitten in it. When I got to the clinic, I explained what happened. A few minutes later a vet tech came out to clean the boys up. The vet tech was friendly and comforting about the situation. I expected to have a waste disposal and or a cleaning fee but to my surprise, they didn't charge me. That was definitely awesome. I was waiting while my boys were getting cleaned. I was nervous on how the kitten would react with this vet experience because he's been skittish around people. The vet tech (I apologize that I don't know his name) came out to call me into the exam room. He was carrying my kitten wrapped in a towel and in that moment I smiled and I felt the anxiety go away. The little things like this will go a long way in my book. Then it was time to meet the vet. Dr. Kristin Kunimoto was personable and knowledgeable. She took the time to listen to my concerns and to explain things to me. I like the energy that my boys and I got from her. I'm glad I took my time to look for a new vet and it looks like i finally found a family vet clinic. 2 thumbs and 4 paws up! Sincerely, Donna, Astrophe Hobbes and Skylar Grayson

NPS:

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★★★★★ by Anon on 2016-05-08

The doctor really took his time and explained everything thoroughly. Very personable experience.

NPS:

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★★★★★ by Anon on 2016-05-07

The Animal Clinic has provided caring and professional services to our pets over the years. We feel comfortable there and our pets seem to be comfortable there too. Our pit bull/golden retriever lived to be sixteen years old under their care. We have two cats who are each eight years old and doing well. The primary veterinarian for our pets is Dr. Matthew Leara. He is a caring, well-trained professional with a warm personality. Thank you Dr. Leara and staff for taking excellent care of Oni, Nohale and Rusty.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Laurie Miller on 2016-05-06

Everyone was extremely kind and helpful. They were seemed genuinely interested in my dog and gave me lots of helpful information about life in Hawaii with a pet. The facility was very clean and there was plenty of parking close to the building which is a big deal in Honolulu, I'm starting to realize.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Derek LING on 2016-05-06

Always welcomed with a smile and everyone is helpful and friendly

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Cindy Moritsugu on 2016-05-05

Excellent service, everyone is very friendly and helpful. Would recommend to all my friends.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Amy Nobriga on 2016-05-03

Friendly staff and doctor

NPS: N/A

★☆☆☆☆ by Rhonda Shimokawa on 2016-04-29

Not Very good ! like the girls at the front desk they are terrific! But I eo never go back to that woman Doctor again everything she said Was the opposite of the Drs in New York and CA who are seasoned vets.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by John McGee on 2016-04-29

Wonderful experience. Dr took her time with the exam and explanation. Highly recommend.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Grant Marcus on 2016-04-29

I'm quite happy with my choice of care for Stella

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tana Alualu on 2016-04-25

Staffs were very welcoming and professional. On my initial visit i was able to see that these staffs service with smiles. I was provided a tour of the facility where i was confident that my baby boy Brutus was in goos hands. Was satisfying to see that the doctor that was on duty loves animals.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tom Hawkes on 2016-04-23

It was our first visit, but scheduling was easy, staff were friendly and considerate, and our tech and vet were friendly and interacted well with our cat. So far so good!

NPS:

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★★★★★ by Tony Hollins/Baker on 2016-04-20

Identified health problem with my dog & set up surgery procedure immediately!
Transition to surgical office went smooth, all my dogs records were faxed & available by the time we arrived & checked in! Friendly & professional doctors & staff! Personal follow ups post procedure!

NPS:

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★★★★★ by Lisa Johnson on 2016-04-19

We no longer live in the Kaimuki area, but still travel to ACH because of the great care and attention. The personnel are friendly and demonstrate a genuine interest in the well-being our pups.

NPS:

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★★★★★ by Steve Rodolfich on 2016-04-11

Great staff!

NPS: N/A

★★★★★ by N. Loy Higgins on 2016-03-31

Always thorough and such a friendly staff as well.

NPS:

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★☆☆☆☆ by Megan Wells(Employee) on 2016-03-30

They were very friendly and caring. The clinic is clean and inviting.

NPS:

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★★★★★ by Anon on 2016-03-29

My daughter always looks forward to visiting out family vet, Dr Tedder. The entire staff and doctors have been very thoughtful and patient towards our family and pets.

NPS:

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★★★★★ by Wayne and Dora Kokami on 2016-03-28

Animal Clinic is a great place for our cat because the doctors and staff provide a friendly, clean, and safe environment. Medication refills are available within 24 hours and it is easy to make an appointment. Recently, our cat went in for a spa day and came home clean, clipped, and well-groomed.

NPS:

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★★★★★ by Marshall Suehiro on 2016-03-27

Everyone is so kind and patient. I'm glad we chose Animal Clinic.

NPS:

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★★★★★ by Kimberly Hayashi on 2016-03-27

Your staff was wonderful as usual. You took my Lola in early because of the pain she was going through. Your care and love for all the animals shines bright. Always great service.

NPS:

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★★★★★ by Patty Kort on 2016-03-26

Very helpful and knowledgeable staff. I saw worms in my dogs stool, so brought in a sample without visible worms and within minutes had a one time pill to zap them out.

NPS:

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★★★★★ by Anon on 2016-03-24

I love, love, love the service, expertise and value of care!

NPS:

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★★★★★ by Anon on 2016-03-24

Love everyone here! We never have to wait long, they are super sweet and gentle with our older dog and always give him a thorough look over. We are both always comfortable with our visits and prices are reasonable.

NPS:

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★★★★★ by Anon on 2016-03-23

Good service. They were able to seem even when I came in late.

NPS:

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★★★★★ by Anon on 2016-03-19

Nice Fish Tank! Beautiful, clean clinic with friendly, courteous staff. The Doctors are Awesome, caring, and very knowledgeable.

NPS:

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★★★★★ by Spencer Yasui on 2016-03-19

Our beagle Tenshi loves the staff. We board her on occasion and we know she is always well taken care of.

NPS:

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★★★★★ by Thomas Burkhammer on 2016-03-18

Outstanding service as usual....

NPS:

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★★★★★ by Anon on 2016-03-17

Amelia is the best, really efficient & pleasant. we go there so often she already knows us & checks us in when we walk in - even while helping someone else. Daniel is kind & gentle and makes sure we know what to expect after the blood draw. The person who brought the rating down was a kennel girl who ignored me when i approached her at the counter.

NPS:

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★★★★★ by Kiilani Spencer on 2016-03-15

Best vet on the island hands down!! Excellent and caring staff from the front desk to the Doc!!

NPS:

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★★★★★ by Anon on 2016-03-13

Staff is very professional, friendly and attentive.

NPS:

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★★★★★ by Donovan Benton on 2016-03-09

I was impressed with dr. Tedder's kindness, patience and knowledge. Amelia's personalized attention to detail and follow through are appreciated. The clinic is clean comfortable and the staff is warm, not intimidating. I appreciate the neuter now pricing. All around thumbs up thanks for your service and expertise.

NPS:

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★★★★★ by Yuko Lum on 2016-03-08

Everyone was really nice. Sparkles was a little nervous at first but came out really happy, tailwagging hundred miles a minute.

NPS:

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★★★★★ by Anon on 2016-03-07

Staff is friendly. Clinic is clean.

NPS:

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★★★★★ by Scott Groeniger on 2016-03-06

Excellent. As always. Highly recommend.

NPS:

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★★★★★ by Natalie Pawluk on 2016-03-05

Both Dr. Leara and Dr. Tedder are great. They explain everything very thoroughly so that it is easily understood for a new pet owner. The administrative staff are always very friendly and welcoming. The facility is spotless. The waiting room has a tv that provides helpful tips regarding pet health. They send email reminders for visits and provide a detailed explanation of the services provided after each visit.

NPS:

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★★★★★ by Elly Nonaka on 2016-03-03

Couldn't be happier changing vets to Animal Clinic of Honolulu. Thank you.

NPS:

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★★★★★ by Anon on 2016-03-01

I had a great experience at the Animal Clinic of Honolulu. They took my dog without an appointment because it was an emergency, and they handled her quickly and with great care.

NPS:

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★★★★★ by Allison Antolos on 2016-02-26

Your staff is always amazing! We drive from Ewa Beach to make Animal Clinic of Honolulu our primary vet.

NPS:

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★★★★★ by Soo Myung FERRANTE on 2016-02-24

Friendly, very helpful and clear explanations and instructions. Staff are tops!

NPS:

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★★★★★ by Jessica Bernal on 2016-02-20

Always very friendly and welcoming!

NPS:

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★★★★★ by Sharleen Andrade on 2016-02-18

as always greeted with a smile and the wait was not long. walked out of there with my dog, Bella well taken care of.

NPS:

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★★★★★ by Sheryn Pereira on 2016-02-17

The staff are always nice and caring, they always follow up when you have questions. Amelia is always so helpful and friendly.

NPS:

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★★★★★ by Anon on 2016-02-13

Fantastic service.

NPS:

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★★★★★ by Christine Ogino on 2016-02-11

Amelia & the other receptionists were very encouraging and friendly. Amelia carefully checked for Honey's info and suggested the right amount for her Trifexis meds. Mahalo! Always caring..

NPS:

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★★★★★ by Lisa VAN DER SPOEL on 2016-02-10

Excellent

NPS:

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★★★★★ by Mitchell Wong on 2016-02-09

smooth and quick as usual

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★★ by Noel Clay on 2016-02-08

Kekoa loves coming in and I think that says everything about how great the staff is.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Corinne (Brie) Bailey on 2016-02-06

Laura corso referred me to you and she should get the \$25.00 credit. She brings blue and Bella in to you regularly. I'll tell her . Truff seems comfortable there although wait time can be trying

NPS: N/A

★★★★★ by Anon on 2016-02-04

The staff have been very gentle with my dog and treat her very sweetly. I am happy that procedures are explained to me and what or why they are needed to be performed. With a more modern style of veterinary practice, it will take some getting use to figuring out if some procedure is standard practice or is it really necessary (I am more accustomed to 'Dr. Pol'-style of practice.) The determining factor is how well they treat my dog in more serious situations like illness or injury. Hopefully, it doesn't come to that. So far, so good.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★★ by Carol Koyada on 2016-01-31

Dr. Kunimoto and the staff were awesome! Dr. Kunimoto took the time to get to know our dog, she was very patient and thorough with her treatment! I hope we will be able to establish a long term relationship with Dr. and this clinic! Highly recommended everyone!

NPS:

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★★★★★ by Anon on 2016-01-25

Dr. Was very understanding. All questions was answer.

NPS:

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★★★★★ by Keith Shimabukuro on 2016-01-25

Ryan Tedder is an excellent doctor with my 2 Labs and my family's 2 Labs. He and the staff are very friendly and professional. Waiting time is about 5 minutes and the clinic is very clean.

NPS:

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★★★★★ by Hazel Eckles on 2016-01-21

Best experience ever! Feeling like a first time mom to our cat, the staff and Dr. Leara were so great to work with and made me and Fuzzy feel VERY comfortable. I felt I was more traumatized than Fuzzy with having to take him there but everyone at ACH helped calm my nerves and was so good with him. I think Fuzzy loved the clinic and didn't feel as anxious as I thought he would.

NPS:

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★★★★★ by Anon on 2016-01-21

Always such a great experience with Dr. Kunimoto and her staff! She never makes you feel rushed, wants you to ask lots of questions and provides good advice and feedback.

NPS:

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★★★★★ by Ken Choy on 2016-01-18

reasonable prices did not feel pushed

NPS:

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★★★★★ by Gary Toyama on 2016-01-12

The staff was efficient and very friendly.

NPS:

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★★★★★ by Christina Berry on 2016-01-12

Staff is always friendly and welcoming. It was a bit busy when I went in, lots of doggies in the lobby and I had to wait a little while in the corner to have a decent amount of space between my pup and others around the waiting area, but once we got called back it went relatively quick. They are always great with my doggie (95lb Sharpei-ridgeback) despite his size and sometimes moody temperament with other male dogs.

NPS:

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★★★★★ by Steve Rodolfich on 2016-01-12

Staff is always friendly and kind to my pet.

NPS:

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★★★★★ by Linda WONG on 2016-01-08

Doctors & staff are friendly, caring and always on time for the appointment....Wouldn't take our Cavalier King Charles Spaniel anywhere else! Totally satisfied. They are like family to us! Highly recommend them.

NPS:

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★★★★★ by Aaron Yuen on 2016-01-07

Nice friendly staff, clean facility and very good medical help for my pets. Also, their location is perfect in Kaimuki. Mahalo, the Yuens.

NPS:

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★★★★★ by Marco Salazar on 2016-01-03

Very clean environment and friendly staff.

NPS:

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★★★★★ by Danielle Hines on 2016-01-03

The staff at the front desk were friendly and helpful. Everyone was kind and empathetic. Dr.Tedder did a great job helping my puppy. He was thorough, honest and explained things in a way that made sense to me. This clinic is not close to my house and not convenient for me at all however, I will drive out of my way from now on to be sure my animals receive great care with this clinic and staff

NPS:

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★★★★★ by Connie Comiso-Fanelli on 2016-01-02

wrong phone number used to call me after I gave the correct number

NPS:

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★★★★★ by Anon on 2016-01-02

Had a very pleasant experience at the animal clinic of Honolulu

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Wayne and Dora Kokami on 2015-12-29

Everyone is always polite and happy. Service is quick. It's always a pleasure to pick up Jackie's meds and food.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tamarin McCartin on 2015-12-26

The staff are always friendly and helpful. I was able to get an appointment within one day. Shannon was kind and gentle with my small dog. Dr. Tedder has a great bedside manner and always makes my dog (and me) feel better.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tiffany Sahagun on 2015-12-24

I took my 12 week old little guy Cooper to Animal Clinic of Honolulu today for his first appointment with Dr. Leara. The front desk staff were all so friendly and got us checked in, and very quickly we were met by one of the nurses Shannon. She was so terrific with my little Cooper, very loving and kind and made us feel really at ease! We waited NO time at all before we met Dr. Leara, who was just awesome! I can't say enough good things about him....He was so knowledgeable and answered all my questions, was super friendly & personable and was really gentle and caring with my tiny little guy Cooper! He took time with us, no rushing and even gave me some great training tips that I have been doing everyday now! All the staff, front and back that I encountered were really great! If you are looking for a Vet, look no further than Animal Clinic of Honolulu!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Leslie Nakanishi on 2015-12-24

After all these years and all these furry family members , we still rely on the good folks at Animal Clinic. That just about says everything.

NPS:

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★★★★★ by Jim Mersberg on 2015-12-23

Dr's and staff always very pleasant and caring, very helpful in scheduling appointments in tight situationd when needed.

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★★★★★ by Jennifer Lenfest on 2015-12-19

Had a great experience, staff very friendly, really great with my dog! Kasey was REALLY nervous, they were very patient and calm. I would recommend this establishment to everyone!

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★★★★★ by Sandra Kobayashi on 2015-12-19

Awesome doctor and staff!

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★★★★★ by Anon on 2015-12-16

I enjoy the doctor and friendly staff. When I left the parking lot on 12/14/15. There was a blonde girl in blue scrubs and a colorful baseball cap working on the yard near the trash dumpster. She was sitting on my car. At first I didn't think she was. Then I got in the car and started it. That is when she moved off it and kept on texting. She didn't even apologize. She shouldn't touch customers property. Just an FYI as I think she was not representing your clinic in a positive way.

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★★★★★ by ROSETTE NGUYEN on 2015-12-15

The staff is always so friendly and the service is always quick and efficient.

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★★★★★ by Wendy SHEWALTER on 2015-12-15

Staff is very friendly and makes pet feel comfortable. Clean environment and efficient service.

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★★★★★ by Maureen Kilcoyne on 2015-12-10

Animal Clinic f Honolulu made my experience a calm and rewarding one. They were able to identify my Dobermans problem and show me how to deal with it

NPS:

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★★★★★ by Ronald Tabor on 2015-12-10

Your Dr. and staff were very professional. We were really impressed. The Lord led us to you, I was just looking for a new vet in the phone book. Your office is clean, you are very busy, which says volumes. Thank you for taking such good care of our dear little friend.

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★★★★★ by Evelyn NAKAMURA on 2015-12-08

Dr. Kunimoto introduced a new procedure for treating my dog's recurring ear infections. Because it would last 10-14 days, I had nothing to do! As usual, Dr. Kunimoto was so positive and loving, my dog was happy to be there.

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★★★★★ by Patty Keaweamahi on 2015-12-06

As always, my experience at the Animal Clinic was most satisfying and pleasant. Even though I only encountered the front desk help for my last visit, as I was picking up a renewal prescription for my pooch Max, I always feel welcomed into the clinic. The women at the front desk make me feel as though my dog was their most favorite and important patient. I so appreciate that. I feel so lucky that I finally found not only a reputable staff and doctors for my dog, but also found a very welcoming and comfortable place to take myself and dog in time of need. These people are definitely genuine in their caring and compassion for animals.

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★★★★★ by Maureen Kilcoyne on 2015-12-01

Very professional. Lots of aloha and prompt attention. Period would recommend them.

NPS:

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★★★★★ by Thomas Burkhammer on 2015-12-01

The "Girls" were treated with very personal care.....

NPS:

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★★★★★ by Anon on 2015-12-01

I am very impressed with your Vets. They did not push surgery on my dog. He was honest to say that my dog was too old to undergo the surgery and recovery period. My dog seems to be doing okay altho he is limping on three legs. I trust Animal Clinic's employees and Vets.

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★★★★★ by Scott Groeniger on 2015-11-30

Outstanding. Very organized, great vets. Recommended for all.

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★★★★★ by Erica WONG on 2015-11-29

Thank you for taking care of Sammy while we are travelling. We know that she is in good hands there at Animal Clinic. Hope you all had a happy Thanksgiving! The Wong Family

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★★★★★ by Karen Bryan on 2015-11-28

They are very caring.

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★★★★★ by Stefanie Beck on 2015-11-28

Dr. Woltman (hope I'm spelling her name right) was filling in for Dr. Leara while he was away at a conference; she was great!! I would not hesitate to recommend any of the doctors to friends or family...they are all excellent, and clinic staff are wonderful too.

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★★★★★ by David Eastburn on 2015-11-26

Ashley was super helpful as always.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-11-25

The staff and doctors are caring, friendly, and passionate about what they do and it shows in the level of care given to my dog. I appreciate their personable and genuine concern for the health of my dog and making sure that he is kept health and ready for playtime and walks.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Lori Medeiros on 2015-11-22

Phoned in prescriptions for my 2 dogs on 11/14 and when I went on, 11/21, they weren't ready. They seemed not to have written down the right information and I had to wait about 20 minutes. Also price has gotten outrageous and every time I go, prices go up.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jessica Bernal on 2015-11-20

Dr. Tedder and the rest of the Animal Clinic of Honolulu ohana are outstanding and amazing! They are always so kind, attentive and caring. Dr. Tedder is always thorough and informative. He remembers my other cats and always inquires as to how they are doing. Ashley, Amelia and Daniel are always so courteous, polite, helpful and kind. I wish I knew everyone else's name so I could give them a shout-out. Thank you to everyone!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joanne Loos on 2015-11-18

Dr. Tedder and Daniel were so kind and gentle with our dog, Lilo. They were very open to my questions and provided all of the information I asked about. They were understanding and seems empathetic as well. Thank you for taking such good care of Lilo!

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★★★★★ by Liz King on 2015-11-15

Excellent, as always

NPS:

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★★★★★ by Christine Ogino on 2015-11-12

The front desk staff is always courteous, kind and helpful ~ They get advise from the doctors before suggesting any medication or treatment.

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★★★★★ by Lori Okazaki on 2015-11-11

I've been taking our cat here since we found him in April. Everyone here is so awesome and you can definitely see how much they care about your fur friends. They treat them like their own and always explain everything to you thoroughly. I've never had a problem setting up an appointment. The facility is very clean and inviting and everyone here is so friendly so I feel secure in knowing that my cat would be well taken care of. The only comment I would have is that recently we went in to have our cat neutered. They prepare a very detailed sheet for you to sign so you know exactly what you are paying for. I have no problem paying for what my cat needs and I feel fine about paying for the best care as he is part of our family. However, there were a couple things that were added on AFTER I had already signed the original itemized sheet back in August. One thing was added when I brought my cat in, then another thing was added when the doctor called me after my cat had his surgery. Both items I gladly paid for and I do believe they were necessary and were in the best interest of my cat. HOWEVER, I would suggest that they should go over the itemized list carefully at the beginning to make sure all things necessary are included and so it doesn't appear that you are just adding things on as an afterthought or present an illusion of trying to charge the client more. I KNOW that Animal Clinic of Honolulu truly

cares about your fur friends and would not do such a thing intentionally, but I think so as not to give that impression, it should be more carefully prepared at the beginning so the client knows exactly what they will be paying for. Other than that one thing, I would highly recommend Animal Clinic of Honolulu to anyone. Maybe you can find cheaper, I don't know. But I respect what they do for our fur friends and why shouldn't they get paid to provide the best care for your pet?

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Marshall Suehiro on 2015-11-10

As usual everyone was very nice and the wait time was minimal.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Eric Kaneshige on 2015-11-10

Dr. Tedder is awesome! Thanks for your help!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-11-10

Clean waiting room. Friendly staff. Very short wait time. Vet and staff were knowledgeable and spent time explaining my pet's situation to me rather than rushing on to the next patient. I will definitely spread the word.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-11-08

Dr. Kunimoto is always so gentle with my senior cat. She manages to ease his fears and calm him down when getting examined. I would definitely recommend Animal Clinic of Honolulu to all pet owners.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Teresa Parsons on 2015-11-06

Dr. Tedder is an exceptional Veterinarian who spends the time needed to ensure high quality care and treatment. Grace developed a sudden illness and the staff worked her in the same day. The whole staff know the animals and their families. I feel safe taking my dogs to Animal Clinic of Honolulu!

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★★★★★ by Noel Clay on 2015-11-04

I love coming in, I've had pets my whole life and this is hands down the best clinic I've ever gone to. The vets and staff are all so friendly.

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★★★★★ by Arlene Tanaka on 2015-10-31

Watson received excellent care from Dr Tedder and the staff. Watson was treated very gently and the treatment plan was practical and effective. Thank you to everyone at Animal Clinic of Honolulu!

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★★★★★ by Kevin JOHNSON on 2015-10-28

The staff is always friendly and efficient. They always greet us with smiles and truly care for our dog, whom they greet by name whenever we walk through the door.

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★★★★★ by Michael Schimmoller on 2015-10-27

Amazing service and staff. They treated me as if i had been going there for years!

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★★★★★ by Meghan McCormick-Ugalino on 2015-10-24

We saw a new vet this time and he was excellent. Koa has had this issue twice before and the vet also gave us options for removal. We made a follow up and they also offered us help filling out the insurance paperwork.

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★★★★★ by Anon on 2015-10-21

The staff is compassionate, warm and helpful. All around a great experience. Mahalo!

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★★★★★ by Jeff MCDONALD on 2015-10-20

I always feel that Animal Clinic goes out of their way to be helpful and be sure that I get exactly what I need when I am there. Maddy and I love the Animal Clinic!

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★★★★★ by Maki Kimura on 2015-10-20

We have to wait often but they provide very good and friendly services.

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★★★★★ by Anon on 2015-10-20

The staff is helpful and friendly. Dr Leara is very caring and comforting to our pup. We've taken our pup here since he was a baby, and our "pup" is almost 6 years old now. We've never had anything but a good experience.

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★★★★★ by Christopher Rocchio on 2015-10-19

Quality is taken seriously at this clinic. Excellent job!

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★★★★★ by Soo Myung FERRANTE on 2015-10-17

When I went to purchase nextgard and heartgard, which requires veterinarian's signature, I was asked if I could return next day for pickup due to doctor being with a patient. Making a second trip for such a simple task did not sit well with me, for I feel my time too is valuable, taking me away from other priorities. In the future, I will call first before I take the time to pick up meds. In the meantime, perhaps the clinic staff can think of a better solution in such cases. All in all, I am most satisfied with your medical services. Aloha, Soo

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★★★★★ by Vince & Shaleah Soliven on 2015-10-04

Thank you Animal Clinic of Honolulu. Without an appt & on a busy Saturday, my beloved cat was able to be seen by Dr Ryan Tedder because of the 'drop off' service provided. What a wonderful service this is!!!

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★★★★★ by Ana Lee-Yee on 2015-10-04

Staff caught an error in billing and credited me the amount, which was greatly appreciated!

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★★★★★ by Connie Comiso-Fanelli on 2015-10-03

Fast and friendly but not cheap!

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★★★★★ by Samantha Vanhubbard on 2015-10-03

We live in Kailua and travel here just for this Animal Clinic. The service is always exceptional and most importantly they remember and love our French Bulldogs. Dr. Tedder and the staff here are always well knowledged in the needs of our dogs and we've always had everything explained to us thoroughly. They try to take the least costly route in treating our animals while still maintaining quality care. I love this place and won't go to another veterinarian. They really become apart of your family, and I can't thank them enough for everything they've done for us.

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★★★★★ by Charlotte AMII on 2015-09-30

Very accommodating and friendly.

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★★★★★ by Dawna Coulter on 2015-09-30

Really appreciated the care our little dog received when we had a sudden trip off island. Even on short notice they were able to accommodate our needs.(his nails look great too!) Highly recommend to friends, family and neighbors!!

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★★★★★ by Candace Papez on 2015-09-29

Front desk staff was very nice to squeeze me into an apt for the day! The doctor of the day (I can't remember his name) was super helpful and nice! Louies ear infection

is already starting to clear up and he feels his happy self again! Took the doctor's advice of getting one-time ear antibiotics and ear cleaning f/u in 10 days. Best advice ever! I don't have to give Louie any oral medications 1 tab q 8-12hrs etc type of stuff!!!! Super pleased with the outcome.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Carl Pitre on 2015-09-29

ACoH is consistently kind, caring and thorough in managing the health of our dog. The staff is always courteous and the providers are always diligent. They are always available to help when the need is there. They are also great at health maintenance and reminders on what we need to do to care for our dog. Anyone with a pet would do right by them to go to the Animal Clinic of Honolulu.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Wayne and Dora Kokami on 2015-09-25

Excellent service and smiles all around. Thank you!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Anon on 2015-09-20

Koali seems well adjusted after coming home, needless to say she's very happy to be home.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Gary Toyama on 2015-09-18

Great service and care for Mauna Kea.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Chanel Taylor on 2015-09-17

Great and Friendly staff. Fulfilled my requests. Great vet (dr. Kunimoto). I feel i can trust her. Dippy and i are very pleased :)

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★★★★★ by Richard Wood on 2015-09-17

It's a great place. It's always clean and the technicians are always helpful and professional. Communication is excellent. They have a big parking lot which is helpful too. I would recommend them to anyone.

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★★★★★ by Anon on 2015-09-12

We were very pleased with our visit to ACH. Turbo absolutely loves the staff. Dr. Kunimoto and her assistant (sorry, I did not get her name) provided excellent service. Our questions and concerns were welcomed and being a first time dog parent...there were many! After our visit, Amelia, the receptionist was kind enough to provide a detailed description of the services/shots provided to Turbo. You guys are awesome! Thank you for all of your "heart" work.

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★★★★★ by Anon on 2015-09-10

My mother's dog and I are still fairly new to this clinic so I don't really have a proper perspective to properly evaluate the clinic yet. I just brought my mom's dog to this clinic to have a dental cleaning and tooth extraction upon recommendation by Dr. Tedder. Initially when I called the clinic for the teeth cleaning/extraction, I was told by the office staff that I could drop off the dog on one of the days that I had a day off from work. After making the appointment, something came up for me so I called the clinic to re-schedule. I was then told that Dr. Tedder only works on Thursday for this type of appointment so my mother had to handle that appointment by herself as I wasn't available if Dr. Tedder had any concerns during the procedure. That is a concern for me. The bright side, Dr. Tedder did a good job with the teeth cleaning and extraction and my mom's dog is doing fine.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Andrea Fagan on 2015-09-07

My breeder recommended this vet when I got my puppy. I am so happy with all the doctors and staff here. Everyone is friendly, helpful and welcoming anytime I call or come in. They take time to explain everything thoroughly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tamarin McCartin on 2015-09-07

We love our vets! Scheduling is easy, and they take great care of our dog.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-09-07

Clean, spacious facility. Friendly staff. Dr. Tedder was kind and helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Rene Mock-Bunting on 2015-09-06

Everyone is friendly and helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Deborah Johnson on 2015-09-06

Always wonderful!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sylwia Farley on 2015-09-05

Great doctors and customer service.

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★★★★★ by Elaine Davis on 2015-09-05

From start to finish, I was impressed by your staff. My Boxer mix, Moxy, has always been anxious about coming to the vet's office, but everyone put her worries at ease. Daniel, our technician, was wonderful. Dr. Tedder was absolutely fantastic. Both of them spent time going through my pup's health history and thoroughly answering questions. Dr. Tedder spent a lot of time making sure Moxy was at ease and comfortable during her exam. By the end, she was literally and figuratively eating out of the palm of his hand. It's obvious that your staff loves animals and just "gets it" when it comes to their care.

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★★★★★ by Thomas Joseph on 2015-09-03

I visited the clinic for a a check-up for my newly acquired pet dog, Brownie. We got excellent treatment. They spent time to evaluate the health situation of my dog. I got sound suggestions from them and answered my concerns and questions. Am happy I took my pet to this clinic and would whole-heartedly recommend the clinic to anyone. They are awesome. Thomas

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★★★★★ by Rona-Lynn Fejeder on 2015-09-01

great customer service and a show of concern toward my dog. Very pleasant and polite.

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★★★★★ by Carolyn SUMIDA on 2015-09-01

I found your staff from front desk, to technician, to doctor very helpful and informative. They spoke to my dog in a calm and soothing way that made him comfortable and calmed him down, altho he did snap at doctor. I tell all my friends that have pets to go to your clinic. My dog is doing well now, altho not quite his feisty self yet. The meds did wonders for him. Thank you very much. Carolyn Sumida

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★★★★★ by Thomas Burkhammer on 2015-08-28

Entire staff very helpful...

NPS:

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★★★★★ by Mary Ann Ostman on 2015-08-26

My experience at Animal Clinic of Honolulu was very satisfying as it always is. The wait time was approximately 5 minutes before the technician had come and taken my dog. He greeted us with a smile and Mollie felt very comfortable for she had known him from before. I have never had a bad experience.

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★★★★★ by Jessica Bernal on 2015-08-22

Dr. Tedder and the rest of the staff at Animal Clinic are warm, friendly, caring and awesome. They always go above and beyond to make sure that Kira is taken care of. I won't take my cats to any other clinic - thank you for consistently giving us an amazing experience!

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★★★★★ by Anon on 2015-08-22

I was there to pick up some cat food I'd requested. by phone. It wasn't quite what I had in mind, but that could have been because I didn't communicate properly. Amelia was pleasant and professional, as usual. As the only one at the front desk, it looked like she could have used a bit of help.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Eric Uyehara on 2015-08-20

very good

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patty Keaweamahi on 2015-08-19

The staff there were not only professional, but so very personal and considerate as well. As I walked in there with my dog Max, who was suffering from several health issues, I was so impressed as to the way, for first timers, we were made to feel so welcomed. The staff took their undivided attention to patiently answer all my questions and concerns. I felt that my dog was finally in good hands, and on his way to healing. One important issue here is when we left, I never felt like I was being gauged for money, like I have with other vet clinics. I have such a sense of relief now that I have found the best animal clinic to take Max for excellent and dependable health care in the future.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-08-19

The staff at Animal Clinic of Honolulu takes excellent care of my dog Brownie. I don't worry when I need to leave him there to be cared for. Recently we had some home renovation done and needed to have him boarded there. When he came home he was more social. When we bring him in to the clinic for visits, the staff is very accommodating in letting us come in or exit by a side exit whenever there are a lot of other pets in the waiting area. They take care of Brownie and I am very thankful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-08-18

Thank you all for taking new patients for Apoquel. It has made all the difference for Alice! It is so refreshing to find a staff that is so kind, courteous, professional, and KNOWLEDGEABLE!! It is because of all this, that we will be making Animal Clinic of Honolulu our primary veterinarian for our pets, despite living in Ewa Beach. For us, YOU are worth the drive and our four-legged kids deserve the best on island. Mahalo nui loa!

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★★★★★ by Susan Yuen on 2015-08-11

Fast and friendly service.

NPS:

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★★★★★ by Marshall Suehiro on 2015-08-11

Everyone is so nice and of course they are all so kind and patient toward pets.

NPS:

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★★★★★ by Rika SMITH on 2015-08-10

Dr. Kunimoto and the staff are the best! All of our chihuahuas love them! Just had an annual check up on one of our dogs. Dr. abd the staff explained very well about procedures and what to look for and what to do when something happened. Thank you!

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★★★★★ by Anon on 2015-08-02

The Animal Clinic took wonderful care of my geriatric dog while boarding, but there are some kinks to be worked out. I called from the mainland to check and make sure that he would have enough food during his stay when he had 10 days left on his stay.

I was assured after waiting on the phone for several minutes that he had "plenty" for the rest of his stay after the receptionist and I discussed his dietary needs at length. I let them know I would be willing to order some food- sold only at one store on Oahu- and have it shipped from their mainland facility. I was told there was no need. The following week I received a message on my cell phone stating that they had fed my dog the last of his food that morning and they would be willing to Feed him food they carried. The timing of this call was an issue- As I was flying home the next day, I was very frustrated to not be given any notice in time to order extra food. Telling me after the fact that they had run out was not helpful, as my plane home would beat the food from the mainland, even if I ordered it that instant. I called to express my frustration and to let them know what he would be able to tolerate, the woman I spoke with was sympathetic, and apologetic, but the underlying issue that there seems to be a disconnect between the front desk and the boarding facility continued. When I called on his final day to check what time I could pick him up, and asked about the bath he was due to receive before pick up, it turns out that he hadn't been given one. I mentioned it with the reservation, drop off, and in my calls checking on his food and to talk about the fact that he no longer had any food. He was given a quick bath, which I appreciate, but for several hundred dollars, I wish that there was more communication between the front and back of house. I will continue to use Animal Clinic of Honolulu as my dog's vet and think that the care they provide and the love of the animals they demonstrate are beyond compare. As a human though, I sometimes feel like a bit more attention could be paid to important details.

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★★★★★ by Meghan Okamoto on 2015-07-31

My dog was suffering from skin problems and within 12 hours of my dog taking the medications prescribed to him, he felt 100% better and his skin is already looking better. Really happy I went to see the doctors at Animal Clinic of Honolulu. Money well spent. He was also very kind and explained everything very well.

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★★★★★ by Emma Hussey on 2015-07-28

The staff was exceptionally friendly, and the veterinarian was very kind and helpful. The prices are excellent for the quality of care received.

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★★★★★ by Gabriel Lau on 2015-07-24

Awesome place and staff. Place was really clean and cheerful. My last vet had me put a muzzle on my 93 lb. pit bull before she would touch him. Not Ryan Tedder. He could immediately see my baby was friendly and went straight to work. Ryan even showed me a scar on his hand where a previous patient of his bit him, but that didn't make him fearful of his job. The vet techs knew how to handle the animals; not like, oh, should I do this? Or maybe this way? Big shout out to Amelia and Ryan! This is the place to bring your pets folks. Tell everyone!

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★★★★★ by Anon on 2015-07-23

Everyone was great! I would highly recommend Animal Clinic of Honolulu to others. The facility was clean, the staff was friendly and helpful, and my dog seemed to really like everyone as well.

NPS:

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★★★★★ by David Kurihara on 2015-07-22

Dr Kunimoto is very passionate about her work, and provides the necessary care for our dog. She always tries her best to prescribe or recommend a economic solution for our pets needs and nothing more. The staff is always very friendly and courteous to all.

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★★★★★ by Kathleen Sato on 2015-07-22

Very happy with our decision to go to Animal Clinic for our new kitten.

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★★★★★ by Anon on 2015-07-17

Fantastic service and availability.

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★★★★★ by Jolie ZIMMERMANN on 2015-07-11

We are very picky about our pet's care. Animal Clinic of Honolulu has lived up to our highest expectations. They work with you as a team to care for your animals. The staff is warm and professional. We highly recommend.

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★★★★★ by Teresa Parsons on 2015-07-10

The staff is friendly and relays information to the doctors in a timely manner. Dr. Ryan Tedder is awesome! We have uncommon dog breeds and he took the time to research their needs. I am very happy to recommend this Veterinary Clinic!

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★★★★★ by Lori Okazaki on 2015-07-09

Wonderful staff to greet you when you walk in and the office is so welcoming, comfortable & clean! Daniel and Dr. Leara were great! Always easy to make an appointment and we're always taken on time. I'm so glad we chose Animal Clinic of Honolulu.

NPS: N/A

★★★★★ by Marc Schumann on 2015-07-09

I wouldn't take my cat anywhere else. You guys are super friendly. You were quick and thorough with my cats apointment.

NPS:

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★★★★★ by Anon on 2015-07-04

All the vets at Animal Clinic are great. We went to Dr. Tedder yesterday and was really impressed at the amount of time he spent with our dog to try and find the source of her problem. Everyone there is wonderful and always so concerned. We're so glad that our baby is receiving such excellent care.

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★★★★★ by Charles Holland on 2015-07-01

Your care and attitude are without matching and for us and our animala join in this. I know that HANOVER is doing well and your exceptional care and concern is wonderful. Thank you for taking care of Aspen and please pat him for us. Mahalo and we will be staying in touch regularly. Chico Holland and Allison.

NPS:

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★★★★★ by Eugene NOBRIGA on 2015-06-26

Always the best care for shammy boy

NPS:

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★★★★★ by Anon on 2015-06-25

My dogs are my 4-legged children and I trust the care they receive at Animal Clinic of Honolulu. The entire staff is so nice and helpful and Dr. Kunimoto and the other doctors take the time to answer all your questions without ever making you feel rushed. The entire staff is always so welcoming. Beyond the standard vet visits, one had knee surgery and the other a paw cast. I live on the Windward side but choose Animal Clinic of Honolulu for my veterinary needs.

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★★★★★ by Anon on 2015-06-24

Excellent veterinarians. Great support staff. We have 3 dogs and we have been going here for 7+ years I wish we were treated with the same gentleness, respect and courtesy when we go to see our own doctors.

NPS:

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★★★★★ by Wayne and Dora Kokami on 2015-06-24

Nice people work there. The staff and Dr. Tedder were informative, caring and gentle. My cat is usually skittish but she came home fairly confident when I boarded her recently. She probably enjoyed the stimulation of other cats and humans since she's an only pet at home. Everyone at the clinic did an excellent job because my cat came home happy.

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★★★★★ by Chrissy Gregg on 2015-06-24

Always attentive to our dogs special needs. Dr Tetter truly loves these animals and has helped our rescue that was abused with her medicine needs. The medication has made a huge difference in her behavior and overall quality of life. Thank you Dr Tetter for your outstanding care!! Chrissy

NPS:

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★★★★★ by Eric ROSE on 2015-06-24

Always great with my dogs and cats, and very patient with me, too!

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★★★★★ by Anon on 2015-06-24

Excellent, caring staff. Just note they are a very busy practice, so be prepared for delays.

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★★★★★ by Stacy Caswell on 2015-06-24

If you need a vet clinic for your pet, make an appointment with this team. Your pet will receive excellent, attentive care.

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★★★★★ by Anon on 2015-06-24

How can you give the wrong food to a pet while they are boarded there? I did get an apology when I called and found out that they got my wet canned cat food mixed up with someone else's cat food. I have boarded my cats twice before and didn't have any problem so this hopefully was just a one time thing. I do love all of the staff that works there and find them very caring! So that's why the 4 stars and not a 5 star review.

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★★★★★ by Brian FUKUDA on 2015-06-22

Quick fast walk-in weigh for my dog, picked up her prescription food at the same time. Friendly, happy staff makes for excellent service.

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★★★★★ by Jennifer Galves on 2015-06-20

EXCELLENT service! GREAT staff! HIGHLY RECOMMENDED!

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★★★★★ by Lisa Cottrell on 2015-06-19

Friendly, knowledgeable, helpful staff

NPS:

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★★★★★ by Anon on 2015-06-18

These vets have been caring for my 3 dogs since the practice opened. Today's visit was a simple annual health check. Made appointment the day before, offered a couple of time slots. Having the first appointment slot for the morning meant that we had just a short wait before being taken to the treatment room. The vet had reviewed the chart, asking about past problems as well as current health. Weights and measure, exam, blood draw , shots, recommendations for care for a 'senior' dog and home. I trust these guys to help me care for my dogs.

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★★★★★ by Anon on 2015-06-14

Everyone at The Animal Clinic is amazing! They were all so nice, they took the time to answer all my questions and gave me good information on things I didn't know. They even took the time to show me how to properly cut my puppy's nails! I had a pleasant first experience.

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★★★★★ by Anon on 2015-06-14

Aloha, We live in Kailua but Dr. Kunimoto is the best! She and her staff is worth every mile :) She is so compassionate and knowledgeable with our four legged fur baby. Mahalo Dr. Kunimoto & staff!

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★★★★★ by Michael Yuen on 2015-06-13

Great service and excellent professional knowledge. Thank you.

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★★★★★ by Joy WOMACK on 2015-06-12

I highly recommend Animal Clinic of Honolulu. Our dog has been a patient for a number of years. Service and advice always good!

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★★★★★ by Anon on 2015-06-11

My Aussie loves going to the vet. Dr. Kunimoto always takes time to explain and answer my many questions. The vet techs (both Daniels) and the receptionists (Amelia) are very professional and knowledgeable. They always return phone calls and squeeze in my pet when a last minute appointment is needed. Vet bills are always expensive, however, the rates at Animal Clinic are reasonable. They don't try to push unnecessary tests and products. If you are looking for good doctors who take good, loving care of your pets, go to Animal Clinic of Honolulu. I judge my doctors by their staff, it is evident that Dr. Kunimoto selects professionals who love animals and know how to treat the pet as well as the owner. Going to Animal Clinic of Honolulu is always a wonderful experience. I guess you could say my Aussie and I love going to the vet!

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★★★★★ by Anon on 2015-06-07

Staff was friendly and helpful. Prices were very reasonable and lower than expected.

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★★★★★ by Wayne and Dora Kokami on 2015-06-07

The entire new client check in was effortless and efficient. Dr. Tedder and Daniel M. were great with Jackie because she never once complained about her examination and shots.

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★★★★★ by Aaron Neis on 2015-06-07

Great service, friendly and helpful staff.

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★★★★★ by Anon on 2015-06-06

Staff very helpful, explained everything in detail, I.e. Side effects

NPS:

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★★★★★ by Marc Vielledent on 2015-06-05

So incredibly professional, candid and knowledgeable! Thank you for helping our dog.

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★★★★★ by Cari/Jon Gonzalez on 2015-06-02

Such a warm & friendly Staff! Super animal care! Highly recommend!

NPS:

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★★★★★ by Minnette FERRER on 2015-06-01

The service and care that the staff of Animal Clinic of Honolulu provides is always stellar. I trust that my pet is being provided the best care.

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★★★★★ by Edlin Hayashida on 2015-05-31

"An Excellent experience" is what my dog would say, if she could talk. And by observation alone, her behavior and her smile before, during and after her visit to Animal Clinic of Honolulu has been overall very consistent. So what makes the experience excellent? I would say the consistently caring welcome, treatment and follow-up exhibited by everyone working there. Everyone there is multi-lingual: They speak human, arf-art, meow-meow, chirp-chirp, moo-moo, gulp-gulp. My dog and I gave them a try and have been with them since!

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★★★★★ by Carolyn SUMIDA on 2015-05-29

I am very pleased with the service at Animal Clinic (Kaimuki). The staff, doctors, assistants, etc. have always treated my pets gently with patience and respect. Keep up the good work.

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★★★★★ by Calvin Mitchell on 2015-05-28

Very professional Good organization and a great staff Doctors are very knowledgeable

NPS:

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★★★★★ by Tracy Yasuda on 2015-05-26

Great service! Techs and Doctor are very patient with our questions and answered in detail.

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★★★★★ by Anon on 2015-05-24

Great experience. Didn't have to wait long at all. Everyone at ACH always makes it a point to give lots of attention and care to Maya. Thank you.

NPS:

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★★★★★ by Anon on 2015-05-23

We love Dr. Tedder and Amelia at Animal Clinic for helping us take such good care of our kitties. They are the best.

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★★★★★ by Anon on 2015-05-23

All Doctors and Staff and friendly, knowledgable, and patient. We value the doctors taking time to explain everything to us. The waiting area is nice, clean, and big enough for multiple pets to wait patiently. You can tell the staff loves animals and get along with one another. I would definitely recommend Animal Clinic of Honolulu.

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★★★★★ by Sonia Driscoll on 2015-05-21

Very informative appointment. Answered all my questions, gave me options, didn't feel rushed. Couldn't ask for better.

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★★★★★ by Evelyn Lum on 2015-05-20

I like it very much. Staff and doctor was great.

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★★★★★ by Spencer Yasui on 2015-05-20

We came in for a pedicure and was informed that if you buy 4 your next one is free!
The staff is great!

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★★★★★ by Carol Farris on 2015-05-20

What can I say? EXCELLENT customer staff. Some hadn't seen me since Cricket passed and they walked up to me and gave me a hug! Professional, yet treats me like an extended family member! Everyone is fantastic!!!

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★★★★★ by Anon on 2015-05-19

The staff is very professional and caring. Our pet is treated with lots of love and affection. We are provided with a wealth of information regarding our pet's visit. Best pet care ever!

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★★★★★ by Catherine Vares on 2015-05-19

I have been taking "Koa" to the Animal Clinic of Honolulu for his annual exams several years now and am very satisfied with the care he receives from his Vet, assistants and staff and would not dream of taking him anywhere else.

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★★★★★ by Anon on 2015-05-19

Ipo and Jambo loved their kennel stay; I think they already miss the wonderful attention they received; also, Dr. Matt graciously took the time to observe Ipo's increased difficulty with walking and administered additional medication which has aided/improved her mobility.

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★★★★★ by Michael Taylor on 2015-05-19

I have taken my pets to animal clinic for many years and receive excellent care and service every time.. Having a friendly and knowledgeable Staff, my questions and concerns are always answered. Will continue to go back

NPS:

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★★★★★ by Momi Anakalea on 2015-05-18

Excellent care to my 15 yrs old female dog Nalu Girl. Mindful of my budget limited funds. They are adaptable and provide me with other treatment services and options.

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★★★★★ by Lindsey Kesel on 2015-05-14

Excellent staff. I called in the morning to request Comfortis for my dog's fleas. Leilani told me it usually takes 24 hr notice to fill a prescription, but she understood my urgency in dealing with the flea issue so she told me she would try to expedite the process. They called by 5 and I was able to pick up Olive's med before close. Awesome! Super nice team, too.

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★★★★★ by Anon on 2015-05-12

Our old dog is somewhat high-strung and apprehensive of new things, so we were worried how he would react to a new vet. But he willingly approached Dr. Leara and wanted his face rubbed, so his acceptance was significant for us. We have so far only gone for the initial visit but we are pleased with the encounter we had with Dr. Leara and his staff.

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★★★★★ by Thomas Burkhammer on 2015-05-12

Everyone in the clinic very helpful and attentive.

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★★★★★ by Keiko Barnard on 2015-05-11

They remember our name and very kind. Veterinarians are explaining politely and thoughtfully always.

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★★★★★ by ROSETTE NGUYEN on 2015-05-10

My overall experience at Animal Clinic of Honolulu was great! The staff are always polite and helpful, I never have any problems when I go there.

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★★★★★ by Marci Muraoka on 2015-05-09

Our family loves coming here. Everyone is so kind and friendly that we feel like they're family to us. They are very sweet to our furry kids. We appreciate everything they do for them.

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★★★★★ by Arlene Tanaka on 2015-05-08

I am a new client. My elderly cat is not doing well at all. I called for an appointment very last minute. I was very pleased that 1) they could see my cat that day and 2) how nice they were on the phone. Upon arrival we noticed that the office is very clean and the receptionist friendly. We were very impressed with the technician (I think her name is Isabel) She listened carefully and made many notes. She handled our cat in

very gentle way. Then after a very short wait Dr Tedder came to examine our cat. He was very kind and gentle with our cat. He offered us practical but compassionate advice. To summarize I would highly recommend Dr Tedder and the Clinic to my friends and co-workers. I plan on bringing my other cats here from now on. Please understand that we really liked our other vets. But they are located in Pearl City and with traffic the way it is and us living on the east side we could not envision making a trek out there with a frail elderly cat. I could see the Animal Clinic sign from the freeway. So I took a chance and called. I'm so glad I did! We are highly impressed with Dr Tedder, his tech, and the Clinic. Thank you very much!

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★★★★★ by Teresa Parsons on 2015-05-08

Dr. Tedder is a compassionate and skilled provider. He always spends time to ensure all concerns and questions are answered. My four-legged family is in good hands! The staff know the dogs, and treat them gently and with affection. A great team! I recommend Animal Clinic of Honolulu to all my friends.

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★★★★★ by Marie WEITE on 2015-05-08

Dr. Leara and his staff are excellent!

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★★★★★ by Anon on 2015-05-08

This review is based on my experience with Amelia and Dr Tedder and Jodie. Dr Tedder was great, looked me straight in the eye, explained all the reasons for the particular shots and was great with my little guy. Amelia at reception was very personable and professional. Jodie was careful cutting pups nails, cordial, but a bit worried about time and keeping doctor on schedule. In that my pet is "the most important pet" you will see on any given day, a belief every client has, any suggestion that he or she is "one of many" is verboten. However, I do make people nervous, and at 4'11" can be intimidating, so it was totally understandable. Implying an emergency coming in might be smoother or another phrase about a pet in the back hospital or lab area would be more diplomatic, especially when the reception area is empty. Regardless, the first appointment will undoubtedly involve a lot more questions and be more time consuming by its very nature. It's getting to know you, your policies, and

your attitude to both the pets and the clients, Making each client and their pet(s) feel special and treated like "family" is all important in your chosen line of work. Jodie was very solicitous and helpful during nail cutting and while I was exiting reception rather awkwardly being nervous myself and overloaded with pet, bag of food, flea/heartworm meds, and reasing pamphlets. Look forward to next visit and seeing all the people I met the first visit. The price was reasonable and in line with the other vets in the area. It was clean and pleasant in both exam and reception area, with enough leg space to be able to bring a large dog. Can't remember if there was ample traction for the animals and only drawback to building design was having to open door towards me to enter. Possibly a fire code regulation. The chairs could have been more ergonomic, but very easy to keep clean so another pro-con, good-so commentary. Parking great but mauka side curb can rip out front end of car as a bit high. But no bougainvillea to take out headlights like old clinic location. Based on this one visit a good experience and would recommend ACH based on specific people with whom I interacted.

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★★★★★ by Jonah Pa on 2015-05-07

The staff is awesome and super friendly. They take care of our Nala like she's their own pet.

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★★★★★ by Liana Beatty on 2015-05-07

My experience at the office was very pleasant. The vet was extremely thorough, honest and willing to work with me and my budget.

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★★★★★ by Anon on 2015-05-07

I believe my pet has been given the care he has needed whenever he visited the clinic. He has always been given the same care and concern as a human being as they have become part of the family. I have been taking my pet to Animal Clinic of Honolulu since they have opened at 1048 Koko Head Avenue. I have no complaints as for the care and needs of my pet.

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★★★★★ by Krisie MCINERNY on 2015-05-07

I love Animal Clinic of Honolulu!! Everyone is awesome!!

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★★★★★ by Meaghan Ly on 2015-05-07

Dr Teder shows true interest in my animals and is very professional. Thank you Dr Teder for your knowledge and loving care that you provide to my pets!

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★★★★★ by Anon on 2015-05-07

Dr. Kunimoto is always so great with my cat. Somehow she knows how to keep him calm during his exams. I wouldn't think of going anywhere else.

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★★★★★ by Anon on 2015-05-07

I'm very happy with AC. Dr Leara and staff have been truly wonderful. My Rottweiler does very well there; far less anxiety displayed than at other vets.

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★★★★★ by Teri Muraoka on 2015-05-07

Doctors and staff are EXCELLENT!!! We are so happy to find the perfect doctors and staff to help my furry baby!! Everyone is so helpful, kind, loving, caring and extremely

informative... I'm so relived to have you all taking such WONDERFUL care of my baby! I am truly grateful and am very happy to refer more furry babies to you! Thank you again for everything!! :))

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